# Annual Report 2017



**Crystal Insurance Company Limited** 











### Notice of 18th Annual General Meeting.

Notice is hereby given that the 18<sup>th</sup> Annual General Meeting of Crystal Insurance Company Limited will be held on Tuesday the 10th April, 2018 at 11-30 a.m. in the Board Room of Company's Corporate Office at DR Tower (14th Floor), 65/2/2, Purana Paltan, Box Culvert Road, Dhaka-1000 to discuss and approve the following Agenda:-

- Agenda-01: To receive and adopt the Directors' Report and Audited Financial Statements of the Company for the year ended 31st December, 2017.
- Agenda-02: To consider declaration of dividend for the year 2017 as recommended by the Board of Directors in their 77th meeting held on 13.02.2018.
- Agenda-03: To elect Directors of the Company in the vacancies caused by retirement of Directors in accordance with the provisions of Articles 112, 113 & 114 of the Articles of Association of the Company.

Agenda-04: To approve appointment of Independent Director of the Company.

Agenda-05: To discuss about raising Paid-up Capital through IPO as per Insurance Act 2010.

Agenda-06: To discuss & decide reformation of Audit Committee.

Agenda-07: To appoint Auditors for the year 2018 and to fix-up their remuneration.

Agenda-08: To transact any other business with the permission of the Chair.

BY ORDER OF THE BOARD OF DIRECTORS CRYSTAL INSURANCE COMPANY LIMITED

Dated - Dhaka The 19th March, 2018.

S. M. Shahidullah, Cert CII (UK)

Company Secretary

### Notes:-

- The "Record Date" shall be Sunday the 5<sup>th</sup> April, 2018.
   Shareholders whose names appear in the Members Register of the Company and/or in the Depository on the Record Date will be eligible to attend the meeting and qualify for dividend.
- A Member eligible to attend and vote may appoint any person as his/her proxy to attend & vote in the Annual General Meeting. Proxy Form duly stamped must be submitted to the Company Secretary at least 72 hours before the scheduled Meeting.

To All Hon'ble Shareholders Crystal Insurance Company Limited

Encl.:- Proxy Form.





Date of Incorporation

: 11th November 1999

Commencement of Business

11th November 1999

Registration with the Department of Insurance

: 12th June 2000

**Authorized Capital** 

: Tk. 100.00 Crore

Issued, Subscribed & Paid-up Capital

: Tk. 24.00 Crore

# **Registered Office & Corporate Office**

DR Tower (14th floor), 65/2/2, Box Culvert Road Purana Paltan, Dhaka-1000 Tel: 9571715 (Hunting) Fax: 9567205 E-mail: info@ciclbd.com

www.ciclbd.com

### Auditor

### Mahfel Huq & Co.

Chartered Accountants
BGIC Tower (4th Floor), 34, Topkhana Road, Dhaka-1000
Phone: 9553143, 9581786, Fax: 880-2-9571005
E-mail: mh@mahfelhuq.com, Website: www.mahfelhuq.com



# **PROFILE OF THE COMPANY**

### INTRODUCTION:

Crystal Insurance Company Limited is a fastest General Insurance in the Private Insurance Sector of Bangladesh. The Company started it's business operation in June, 2000. The authorized capital of the Company is Tk. 100,00,00,000 and Paid-up Capital is Tk. 40,00,00,000 out of which Tk. 24,00,00,000 already have paid by the Sponsor Shareholders of the Company and the remaining Tk. 16,00,00,000 will be raised as soon as possible by floating Initial Public Offering (IPO) by Sponsor Shareholders (60% i.e.Tk. 24.00 crore) and Public (40% Tk. 16.00 crore). At present the Company has network of 31 branches all over the Country covering commercially important & significant places.

### HISTORICAL BACKGROUND:

After independence of Bangladesh in 1971, the Banks, Insurance Companies and other sectorslike Jute and Textile made nationalized to give a socialistic flavors to the economy of the newly emerged nation. Until 1986, 02(two) State owned Corporation namely, Sadharan Bima Corporation (SBC) and Jibon Bima Corporation (JBC) were operated business in the market as general & life insurers respectively in Bangladesh. Due to changing of global economic situation, Bangladesh Government decided to follow an open market economy. So the Government allowed licenses in 1986 to some General and Life Insurance Companies. Thereafter, observing extensive market of business possibilities and with a view to make employment opportunities, the Government in 1996, 1999 & 2013 gave licenses to some more General & Life Insurance Companies to operate general and life insurance business in private sector of the Country. At present 45 General Insurance Companies and 32 Life Insurance Companies are operating business in the Private Sector. Since started business in June, 2000 under the license from the Controller of Insurance, we have been transacting all classes of general insurance business. We earned wide reputation in the market for our strict adherence to business norms, ethics of insurance, personalized & prompt customer services and expedites claims settlement. The experience gathered during the period of 18 years of its operation and reputation earned gives a new dimension to its services rendered to its customer.



# MISSION

- To provide prompt, efficient and personalised services for maximum risk coverage of the insured.
- To provide insurance coverage at the most competitive premium rates ensuring maximum security.
- To promote Human Resource development and professionalism in insurance business.
- To settle insurance claims, promptly. CICL believes in the quality of the deals struck rather than the quantity of it.
- With our knowledge and expertise it is our commitment to the insuring community to deliver them the highest standard of security and professionalism.



# **VISION**

Our Vision is to reach at zenith point of providing the most economic and competitive services and hence achieving highest corporate goal and Customer satisfaction.

# **OBJECTIVES** •

- To provide the customer services of highest standard and to become thereby, a role model for others in terms of Security, Reliability and Professionalism in general insurance industry.
- To remain innovative and flexible in our services at all time.
- To remain at the top in terms of knowledgeable resource persons by updating insurance policy changes, if any.
- To increase value added services.
- To maximise profit of the Company.













# **Products of Crystal Insurance:**

### 1. Accidental Damage on Property Insurance

- > Fire & Allied Perils Insurance
- > Industrial All Risks Insurance

### 2. Marine Cargo Insurance

- 3. Marine Hull Insurance
- 4. Motor Insurance

### 5. Miscellaneous Insurance

- Burglary Insurance (BUG)
- Cash-in Safe Insurance (CIS)
- > Cash-in Transit Insurance (CIT)
- Cash on Counter Insurance (COC)
- Personal Accident Insurance (PA)
- Peoples Personal Accident Insurance (PPA)
- > Workman's Compensation Insurance (WP)

### 6. Liability Insurance

- Employers' Liability Insurance (EL)
- Product Liability Insurance (PDL)
- > Public Liability Insurance (PL)

### 7. Engineering Insurance

- Contractors' All Risks Insurance (CAR)
- Erection All Risks Insurance (EAR)
- Machinery Break-down Insurance (MBD)
- Deterioration of Stock Insurance (DOS)
- > Boiler & Presure Vessel Insurance (BPV)
- Contractors' Plant & Machinery Insurance (CPM)

### Capital Structure:

Authorized Capital of the Company is Tk. 1000 (one thousand) million divided into 100 (one hundred) million shares of Tk. 10 (ten) each.

Paind up Capital of the Company is Tk. 400 (Four hundred) million out of which 240 (Two hundred forty) million has been fully paid by the sponsor

The remaining Tk. 160 (One hundred Sixty) million will be raised by Public issue of shares very soon.

### Financial Control:

CICL, synonymous to and worthy of its name CRYSTAL is committed to transparency in its business operations, financial control and monitoring. The Chairman of the Company, apart from presiding over Board's Policy meetings, meets the higher management from time to time to keep himself abreast of the Company's operations. An Audit Committee regularly monitors the financial performance of the Company.



# BRANCH OFFICES OF CRYSTAL INSURANCE COMPANY LIMITED

### **DHAKA CITY BRANCHES:**

Mr. Abul Kalam Azad

Sr. Addl. M.D. & In-Charge Local Office Crystal Insurance Co. Ltd. Lal Bhaban (10th Floor) 18, Rajuk Avenue, Dhaka. Tel. 9571718, 9567949 9564771 & 9564654 Mob. 01711-526819

Mr. Dewan M. Rahman (Golap)

Addl. M.D & In-Charge
Principal Branch
Crystal Insurance Company Ltd.
Lai Bhaban (10th Floor)18, Rajuk
Avenue Dhaka.
Tel. 47119270, 9564748
Mob.: 01713 – 032889

Mr. Md. Sohrab Ali

DMD & In-charge Sadarghat Branch Crystal Insurance Co. Ltd. 45, Johnson Road, Dhaka. Tel. 57164386, 47118474 Mob.: 01819 – 245901

Mrs. Nazma Akter

DMD & In-Charge Malibagh Branch Crystal Insurance Co. Ltd. 16/1, Mogh Bazar, Dhaka. Tel. 9339844, 9360059 Mob.: 01787 – 658832

Mr. Md. Shah Alam Sheikh

SEVP & In-Charge Naya Bazar Branch Crystal Insurance Co. Ltd. 85, Sayed Nazrul Islam Sarani English Road Tel. 9567706, 9589475 Mob.: 01720 – 064029

Mr. Md. Joaher Ali

AVP & In-Charge Pragati Sarani Branch Crystal Insurance Co. Ltd. J.M. Tower (4th Floor) KA 190/1, Pragati Sarani Middle Badda, Dhaka. Tel. 55055189, 55055190 Mob.: 01819 – 489034 Mr. S.A.M. Shafiqui Hassan

Sr. Addi. M.D. & In-Charge Corporate Branch DR Tower (14th Floor)65/2/2, Purana Paltan, Box Culvert Road, Dhaka-1000. Tel. 9587581, 47117066 Mob.: 01715 – 749327

Mr. Md. Moshfigur Rahman

DMD & In-Charge Bangshal Branch Crystal Insurance Co. Ltd. 4 No. Haji Majad Sardar Sarak (North South Road), Dhaka Tel. 47114840 Mob: 01713 – 014344

Mr. Md. Mizanur Rahman

DMD & In-Charge Imamgonj Branch Crystal Insurance Co. Ltd. 139, Chawk Mogoltuly Haji Abdul Kader Mansion (4th Floor), Imamgonj, Dhaka. Tel. 57319397 Mob.: 01707 – 245904

Mr. Md. Anwar Hossen

SEVP & In-Charge B.B. Avenue Branch Crystal Insurance Co. Ltd. 21, B.B. Avenue Dhaka. Tel. 9571725 Mob.:-01716 - 412320

Mr. Khandaker Shaheen

VP & In-Charge Uttara Branch Crystal Insurance Company Ltd. A.H. Tower(14th Floor), Plot No.56 Road No.2, Sector-3, Uttara, Dhaka. Tel. 58951105 Mob.: 01712 – 070444

Mr. Md. Sohoraf Hossain

SPO & Acting In-Charge Pattan Branch Crystal Insurance Co. Ltd. Darus salam Arcade (6th floor) 14, Purana Pattan, Dhaka. Mob. 01711-148698 Mrs. Minu Rahman

Addl. M.D & In-Charge Dilkusha Branch Crystal Insurance Co. Ltd. Fazlur Rahman Centre (Flat-6/C) 72, Dilkusha C/A, Dhaka-1000. Phone: 9566906, 57165738 Mob. 01713 – 044147

Mr. Md. Shahadat Hossain

DMD & In-Charge\* VIP Road Branch Crystal Insurance Co. Ltd. 36 Purana Paltan Dhaka. Tel. 8332436 Mob.: 01711 – 639141

Mr. Md. Showkat Ali

DMD & In-charge Babu Bazar Branch Crystal Insurance Co. Ltd. Mona Complex21, Armenian Street, Babu Bazar, Dhaka. Tel. 57317372 Mob: 01711 – 321638

Mr. Md. Robiul Aowal

PO & Acting In-Charge Rajuk Avenue Branch Crystal Insurance Company Ltd. Lal Bhaban (10th Floor) 18, Rajuk Avenue, Dhaka.

Mr. Abdul Hakim

AVP & Acting In-Charge Elephant Road Branch Crystal Insurance Co. Ltd. Khan Plaza (6th Floor) 32/1, Mirpur Road, Dhaka. Tel. 58610787, 9677293 Mob.: 01720 – 280629

Mr. Md. Mahfuzul Haque

SEO-1 & Acting In-Charge Mirpur Branch Crystal Insurance Co. Ltd. 259/Ka, Karrnalchel Road Mirpur, Dhaka, Tel. 9005174 Mob.: 01712 – 494020



# BRANCH OFFICES OF CRYSTAL INSURANCE COMPANY LIMITED

### **OUTSIDE DHAKA CITY BRANCHES:**

### Mr. ASM Nurus Sobhan Chowdhury.

SEVP & In-Charge Agrabad Branch Crystal Insurance Co. Ltd. 78, Agrabad, Chittagong. Tel. 031-031 2511401, 2524883 2529083Mob.: 01757 – 106781

### Mr. Md. Shanaul Islam Shoez

EVP & In-Charge Sylhet Branch Crystal Insurance Co. Ltd. Elegant Shopping Mall Jaller Pat, Sylhet Mob. 01712-893107 01674844939

### Mr. Md. Abdus Sobur

EVP & In-Charge Rangpur Branch Crystal Insurance Co. Ltd. Shajahan Super Market(3rd Fl.) Station Road, Rangpur. Tel. 0521 – 55562 Mob. 0-1761-565652

### Mr. Md. Habibur Rahman

Vice President & Incharge Tangail Branch Crystal Insurance Co. Ltd. Akur Takur para, Mymensing Road, Tangail Mob.: 01746–279363

### Mr. Syed Md. Shamiur Rahman

Manager & Incharge Mymensingh Branch Crystal Insurance Co. Ltd. 25/A, Swadeshi Bazar Mymensingh.

### Mr. Syed Md. Khairul Basher

SEVP & In-Charge Khatunganj Branch Crystal Insurance Co. Ltd. S.W. Tower, 304 Khatungonj Chittagong, Tel. 031 – 2855907 2853418, Mob. 01842-555786

### Mr. Pranesh Chandra Bardan

EVP & In-Charge Moulvi Bazar Branch Crystal Insurance Co. Ltd. Court Road, Moulvibazar Tel. 0861-54012, Mob. 01712-536736

### Mr. Md. Abdul Hai Sarder

DMD & In-Charge Bogra Branch Crystal Insurance Company Ltd. Traffic Mour, Boro Ghola, Bogra. Tel. 051 – 64501 Mob. 01725-494848

### Mr. Md. Nur Islam

AVP & In-Charge Dinajpur Branch Crystal Insurance Company Ltd. Baro Bandar, Dinajpur-5200 Mob. 01724-393382/ 0531-66981

### Mr. Md. Shafiqul Alam

EVP & In-Charge Jubilee Road Branch Crystal Insurance Co. Ltd. 61, Jubilee Road, Chittagong Tel. 031 – 630827-8 Mob.: 01711 – 360275

### Mr. Bipul Ananda Halder

SVP & In-Charge Jessore Branch Crystal Insurance Co. Ltd. Jess Tower (3rd Floor) 39, M.K. Road, Jessore Tel. 0421 – 67034 Mob.:-01716 – 257045

### Mr. Md. Mokhlesur Rahman

SVP & In-Charge Narsingdi Branch Crystal Insurance Company Ltd. Janata Bank Building (4th Floor) Suta Patti, Narsingdi Tel. 9452329 Mob.: 01727 – 373025

### Mr. Md. Shahadat Hossain

EVP & In-Charge Comilla Branch Crystal Insurance Company Ltd. Prashna Bitan Bhaban 693/623, Jhautala, Comilla Tel. 081-73670



# **Financial Highlights**

Figure in Million

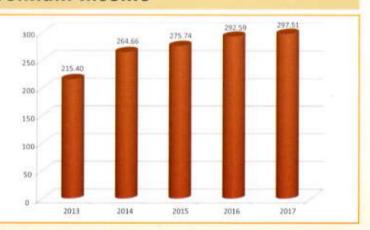
# **Gross Premium Income**

Indicate	Year	Gross Premium Income
1	2013	322.20
2	2014	350.46
3	2015	365.32
4	2016	390.35
5	2017	408.66



# **Net Premium Income**

Indicate	Year	Net Premium Income
1	2013	215.40
2	2014	264.66
3	2015	275.74
4	2016	292.59
5	2017	297.51



# **Gross Claim Payment**

Indicate	Year	Gross Claim
1	2013	22.12
2	2014	124.58
3	2015	132.35
4	2016	95.47
5	2017	104.74

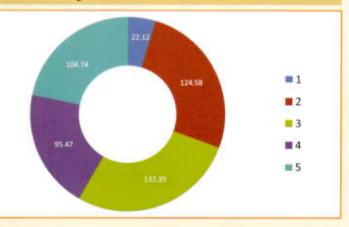


Figure in Million

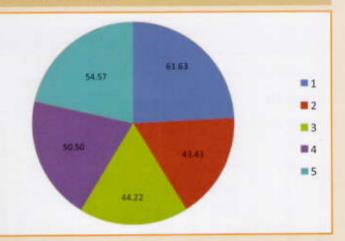
# **Investment & Other Income**

Indicate	Year	Investment & Other Income
1	2013	20.55
2	2014	16.58
3	2015	18.23
4	2016	17.98
5	2017	21.77



# **Net Profit before Tax**

Indicate	Year	Net Profit before Tax
1	2013	61.63
2	2014	43.43
3	2015	44.22
4	2016	50.50
5	2017	54.57



# **Shareholders Equity**

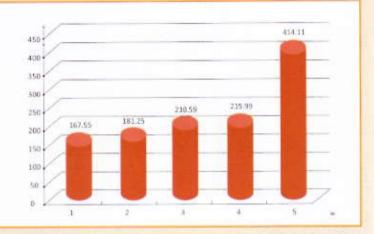
Indicate	Year	Shareholders Equity
1	2013	196.55
2	2014	229.95
3	2015	312.27
4	2016	394.68
5	2017	503.10



Figure in Million

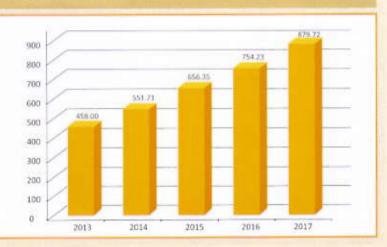
# **Total Investments**

Indicate	Year	Total Investments
1	2013	167.55
2	2014	181.25
3	2015	210.59
4	2016	215.99
5	2017	414.11



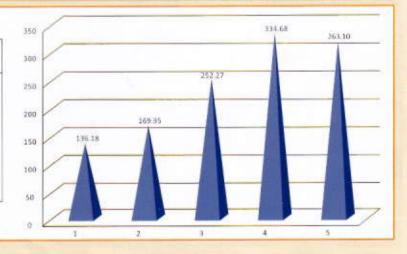
# **Total Assets**

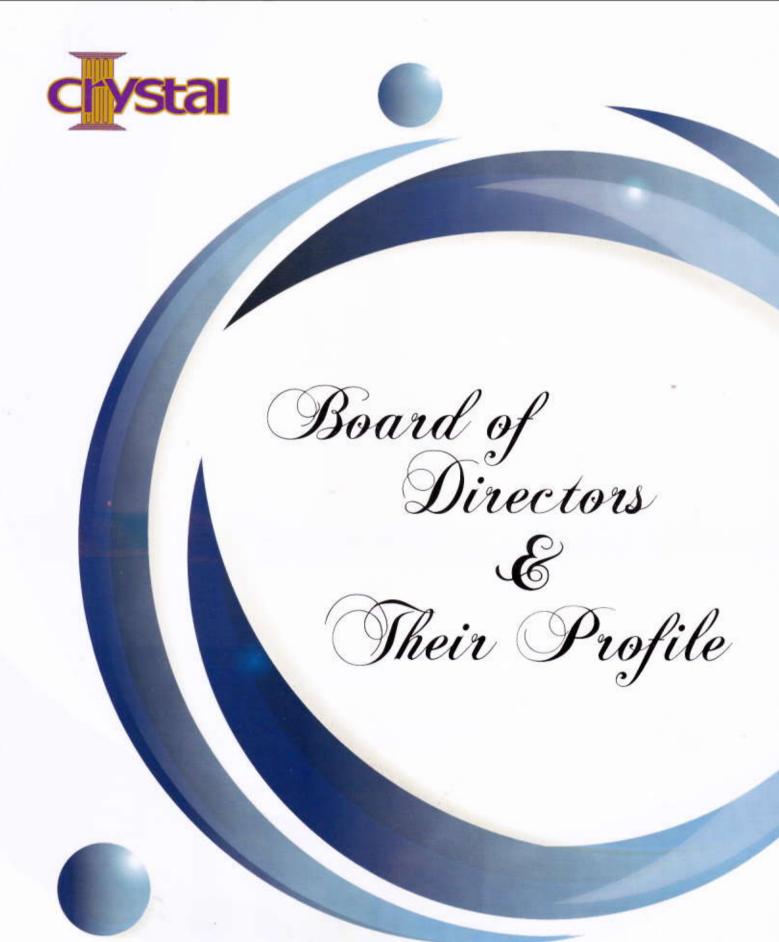
Indicate	Year	Total Assets
1	2013	458.00
2	2014	551.71
3	2015	656.35
4	2016	754.23
5	2017	879.72



# **Total Reserve Fund**

Indicate	Year	Total Reserve Fund
1	2013	136.18
2	2014	169.95
3	2015	252.27
4	2016	334.68
5	2017	263.10





Crystal Insurance Company Limited



# Abdullah Al-Mahmud

# Chairman

### **Managing Director**

### Mahin Group

- · Hamid Fabrics Limited, Unit-I & II
- Mahin Apparels Limited
- · Hamid Weaving Mills Limited
- Tazrian Weaving Mills Limited
- Tazrian Spinning Mills Limited

### Director

Grameen Solution Limited

### Director

BGMEA

### **Vice President**

BTMA

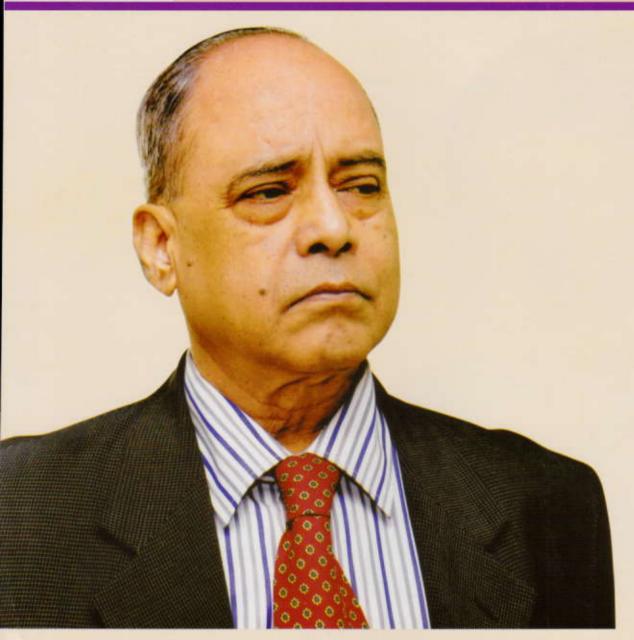
### Member of the Executive Committee

Bangladesh Insurance Association

### Member

- Uttara Club
- Gulshan Club
- Comilla Club





Md. Tajul Islam

Director

### Ex- Chief Executive Officer (CEO)

- Partex Properties Limited
- Partex Holdings Limited

### **Ex- Managing Director**

- Landmark Limited
- Asset Development & Holdings Limited

### **Ex- Director**

- Amin Mohammad Group
- BRAC-Arong

### **Ex- General Manager**

Olympic Industries Limited

### Ex- Manager

Pakistan Industrial, Karachi

### Ex- District Manager

- · Credit & Investment Corporation
- Singer Sewing Machine Company Karachi, Pakistan



A.H.M. Mozammel Hoque

Director

### Director

- Hamid Fabrics Limited
- Mahin Apparels Limited
- Hamid Weaving Mills Limited
- Tazrian Weaving Mills Limited





Abdullah Hasan Director

Managing Director

• Atlantatic Garments Limited





Asoke Ranjan Kapuria Director

### Chairman

- Eagle Paribahan
- Queens Hospital Pvt. Limited
- Chitra Ceramics Limited





Farhana Danesh Director

### Director

- Hamid Fabrics Limited
- Crystal Packaging

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# Farzana Munny

Director

### Chairman

Gaan Bangla TV Channel

# **Proprietor**

Qubella Beauty Parlour





Shahzadi Begum | Director

# Chairperson

Serve the People





Abdullah Al-Mamun Director

### Director

- Virginia Washing Plant
- Atlantic Apparels Limited





Soera Zahir Director





Nusrat Mahmud

Director

Director

Hamid Fabrics Limited





# Arafat Rashid

Director

- **Managing Director**
- Home Texitiles Limited
- Director
- Apex Weaving Mills Limited

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Dr. M. Waliuzzaman Independent Director

### Ex Chairman

Bangladesh Council of Scientific & Industrial Research (BCSIR)

### Ex Director (Operation & Planning)

Bangladesh Petroleum Corporation (BPC)

### Ex Consultant

Public Administration Reforms Commission (PARC)

### Ex Planning Officer

 Directorate of Commerce and Industries of the Government of East Pakistan





# Kazi Nasim Uddin Ahmed

Independent Director

**Company Secretary** 

Hamid Weaving Mills Limited

**Ex Executive Director** 

Hamid Fabrics Limited



# **Various Board Commitees of CICL**

### **EXECUTIVE COMMITTEE**

1. Mr. Md. Tajul Islam, Director Chairman 2. Mr. A.H.M. Mozammel Hoque, Director Member 3. Mr. Asoke Ranjan Kapuria, Director Member 4. Ms. Farhana Danesh, Director Member 5. Ms. Soera Zahir, Director Member 6. Mr. Arafat Rashid, Director Member

Member

### **AUDIT COMMITTEE**

Mr. Mia Fazle Karim, CEO

7.

1. Dr. M. Waliuzzaman, Independent Director Chairman 2. Mr. Kazi Nasim Uddin Ahmed, Independent Director Member 3. Mr. A.H.M. Mozammel Hoque, Director Member 4. Mr. Md. Tajul Islam, Director Member 5. Mr. Asoke Ranjan Kapuria, Director Member 6. Ms. Farhana Danesh, Director Member 7. Ms. Soera Zahir, Director Member

### CLAIMS COMMITTEE

1. Mr. Md. Tajul Islam, Director Chairman 2. Mr. A.H.M. Mozammel Hoque, Director Member 3. Mr. Asoke Ranjan Kapuria Member 4. Ms. Farhana Danesh, Director Member 5. Ms. Soera Zahir, Director Member Mr. Mia Fazle Karim, FCA, Chief Executive Officer Member

### EMPLOYEES' CONTRIBUTORY PROVIDENT FUND COMMITTEE

1. Ms. Shahzadi Begum, Director Chairman 2. Mr. Mia Fazle Karlm, FCA, Chief Executive Officer Vice- Chairman 3. Mr. S.M. Shahidullah, Adll. MD & Company Secretary Member 4. Mr. M. Mahfuzur Rahman, DMD & CFO Member Secretary 5. Mr. Abdullah Al-Mamun, DMD, Audit, MIS & BCCD Member as Representative of Officer 6. Mr. Md. Kabir Hossain, EVP, Underwriting Deptt. Member as Representative of Staff



# **Senior Executives**

### Managing Director & Chief Executive Officer

1 Mia Fazle Karim, FCA

### Senior Additional Managing Directors

- 2 Mr. Abul Kalam Azad
- 3 Mr. S.A.M. Shafigul Hasan

### Additional Managing Directors

- 4 Mrs. Minu Rahman
- 5 Mr. Dewan Mostafizur Rahman (Golan)
- 6 Mrs. Ferdaus Ara Chowdhury (Nimmi)
- 7 Mr. K.M.N. Abu Omar
- 8 Mr. Gour Hari Saha

### Additional Managing Director & Company Secretary

9 Mr. S. M. Shahidullah

### Deputy Managing Director & Chief Financial Officer

10 Mr. M. Mahfuzur Rahman

### **Deputy Managing Directors**

- 11 Mr. Md. Moshfigur Rahman
- 12 Mr. Md. Sohrab Ali
- 13 Mr. Mizanur Rahman
- 14 Mr. Hamidur Rahman Haider
- 15 Mr. Md. Shahadat Hossain
- 16 Mr. Md. Mizanur Rahman
- 17 Mr. Mohammed Showkat Ali
- 18 Mr. Md. Mizanur Rahman (Milan)
- 19 Mrs. Hasina Akter
- 20 Mr. Md. Abdul Hai Sarder
- 21 Mrs. Nazma Akhter
- 22 Mr. Syed Khaledur Rahman (Dipu)
- 23 Mr. Abdullah Al-Mamun

### Senior Executive Vice President

- 24 Mr. Md. Anwar Hossen
- 25 Mr. A.S.M. Nurus Sobhan Chowdhury
- 26 Mr. Syed Md. Khairul Basher
- 27 Mr. Md. Shah Alam Sheikh

### **Executive Vice President**

- 28 Mr. Md. Abdus Sobur
- 29 Mr. Md. Shanaul Islam Shoez
- 30 Mr. Md. Shahadat Hossain
- 31 Mr. Md. Kabir Hossain
- 32 Mr. Md. Shafigul Alam
- 33 Mr. Md. Saydul Islam
- 34 Mr. Md. Abul Fazol (Tomal)
- 35 Mr. Pranesh Chandra Bardan

### Senior Vice Presidents

- 36 Mr. Md. Mokhlesur Rahman
- 37 Mr. Bipul Ananda Halder

### Vice President

38 Mr. Md. Habibur Rahman

### Senior Assistant Vice President

39 Mr. Md. Saydul Islam Ove

### Assistant Vice Presidents

- 40 Mr. Md. Joaher Ali
- 41 Mr. Abdul Hakim
- 42 Mr. Md. Nur Islam

### Senior Principal Officer/Manager

- 43 Mr. Md. Sohoraf Hossain
- 44 Mr. Syed Md. Shamiur Rahman

### Principal Officer

45 Mr. Md. Robiul Aowal

### Senior Executive Officer-I

46 Mr. Md. Mahfuzul Haque



# **Corporate Management Team**



Mr. Mia Fazle Karim, FCA Chief Executive Officer

Mr. Mia Fazle Karim, FCA is the "Chief Executive Officer" of Crystal Insurance Company Limited joined w.e.f. 27.10.2015. Prior to joining this Company, he was "Partner" of Mahfel Huq & Company, Chartered Accountants from 1.2.2012 to 31.7.2015. Before joining the Partner of Mahfel Huq & Company, he served in Eastland Insurance Company Limited as "Deputy Managing Director & Chief Financial Officer" from 1.2.1999 to 31.01.2012 and City General Insurance Company Limited as "Chief Financial Officer" from 1.11.1996 to 31.01.1999.



Mr. S. M. Shahidullah, Cert CII (UK)

ADDL.MD & Company Secretary and Head of Company's Secretariat

HR & Admin, Estab. and Motor Pool Departments

Mr.S.M.Shahidullah, B. Sc. (Hons.), M. Sc (Geography), ABIA is the Addl. MD & Company Secretary. He is Head of Company's Secretariat, HR & Administration, Establishment and Motor Pool Departmets has been serving this Company since 2005. He started his career in Eastland Insurance Company Limited on 01.07.1989 and served there upto 05.12.1996. Thereafter, he worked in Northernm General Insurance Company Ltd. as SVP & In-Charge of Claims & Reinsurance from 6.12.1996 to 31.12.2002. He also worked with the Sonar Bangla Insurance Ltd. as Deputy General Manager & In-Charge of Claims, Re-Insurance & Branch Control Department from 15.07.2003 to 13.3.2005. He is Lecturer of Bangladesh Insurance Academy and Bangladesh Insurance Association .He is a member of Chartered Insurance Institute(CII), London, U.K. and currently studying in the course of ACII & awarded 115 credit out of 290 credits. He has completed Certificate of Insurance (level 3 of ACII) of Chartered Insurance Institute, UK.



Mr. M. Mahfuzur Rahman, Cert CII (UK)
Deputy Managing Director &
Chief Financial Officer

Mr. M. Mahfuzur Rahman, M. Com (Accounting) & C.A (Advance Stage), ABIA is Deputy Managing Director & Chief Financial Officer has been serving this Comany since 2007. Prior to joining this Company he worked as Manager (Finance & Accounts) for 2 years in Naziat Sweaters Limited and T.S.R Fashion & Design Limited. He is a member of Chartered Insurance Institute(CII), London, U.K and presently studying in the Course of ACCII & awarded 75 Credits out of 290 credits. He has completed Certificate of Insurance (level 3 of ACII) of Chartered Insurance Institute, UK.





Mr. Abdullah Al-Mamun
DMD & Head of Audit, MIS & BCC Department

Mr. Abdullah Al-Mamun, B.com. (Hons), M.Com (Accounting), DMD and Head of Audit, MIS, Branch Control & Coordination Department has been serving this Company Since 14.03.2005. Prior to joining this company he worked with Republic Insurance Company Limited from May, 2003 to 2005 as Vice President (Head of MIS & Fund Management). He also worked in Dhaka Insurance Company Limited as Senior Assistant General Manager (Head of Finance, Accounts, Audit & MIS Department) from April, 2002 to May, 2003. He started his career with Peoples Insurance Company Limited as Manager (Internal Audit & Accounts) where served from May, 1995 to March, 2002.



Mr. Md. Kabir Hossain EVP & Head of Underwriting Department

Mr. Md. Kabir Hossain, B.Sc(Hons.), M.Sc.(Statistics), ABIA is Executive Vice President & Head of Underwriting Department. Prior to joining CICL in 2014, he worked as Executive Vice President & In-Charge of Branch Control & Underwriting Department for 12 years in Continental Insurance Limited and previously also served as a Lecturer in Statistics at Matlab Degree College, Chandpur for about 9 years.



Mr. Md. Saydul Islam
Executive Vice President, Finance & Accounts Department

Mr. Md. Saydul Islam, M.Com. (Management), Executive Vice President, Finance & Accounts Department joined in CICL on 29.11.2007. Prior to joining this Company he worked as Deputy Manager (F&A) in Desh General Insurance Co. Ltd. From 15.08.2004 to 28.11.2007, Senior Executive Officer (F&A) in Republic Insurance Co. Ltd. From 01.07.2000 to 14.08.2004 and Officer (F&A) in Eastern Insurance Co. Ltd. From 15.03.1995 to 30.06.2000.





Mr. Md. Abul Fazol (Tomal) EVP & Head of Claims & Reinsuance

Mr. Md. Abul Fazol (Tomal), M.Com (Accounting) is Executive Vice President & Head of Claims & Reinsurance Department has been serving this Company since 31st December, 2015. Prior to joining this Company he worked in Provati Insurance Company Limited as Assistant General Manager, Claims & Reinsurance Department from January, 2013 to 30th December, 2015, Sonar Bangla Insurance Limited as Manager in Claims & Reinsurance Department from January, 2010 to December, 2012 and Dhaka Insurance Limited in the Claims & Reinsurance Department from 16.01.2004 to December, 2009.



Mr. Md. Saydul Islam (Ove)

SAVP & Head of IT Department

Mr. Md. Saydul Islam (Ove), B.Sc. (Engg.), M.Sc.(Engg.) in Computer Science & Engineering, Sr. Assistant Vice Presedent & Head of IT Department joined in this Company on 03.04.2011. Prior to joining the Company he served in Confidence Softaware Limited as Assistant Programmer from 01.09.2010 to 01.04.2011 & With Fareast Islami Life Insurance Company Limited as ICT Support Engineer from 01.11.2008 to 31.08.2010



# Branch In-Charges and Sr. Development Personnel



Mr. Abul Kalam Azad Senior Additional Managing Director & In-Charge, Local Office



Mr. S.A.M. Shafiqul Hasan Senior Addl.Managing Director & In-Charge Corporate Branch



Ms. Minu Rahman Addl. Managing Director & In-Charge Dilkusha Branch



Mr. Dewan Mostafizur Rahman Addl. Managing Director & In-Charge Principal Branch



Mrs. Ferdaus Ara Chowdhury (Nimmi) Addl. Managing Director Corporate Office



Mr. K.M.N. Abu Omar Addl. Managing Director Corporate Office



Mr. Gour Hari Saha Additional Managing Directors



Mr. Hamidur Rahman Haider Deputy Managing Director Corporate Office



Mr. Md. Moshfiqur Rahman Deputy Managing Director & In-Charge Bangshal Branch





Mr. Mizanur Rahman Deputy Managing Director Local Office



Mr. Md. Sohrab Ali Deputy Managing Director & In-Charge Sadarghat Branch



Mr. Md. Shahadat Hossain (Musa) Deputy Managing Director & In-Charge VIP Road Branch



Mr. Syed Khaledur Rahman (Dipu) Deputy Managing Director B.B Avenue Branch



Mr. Md. Mizanur Rahman (Milan) Deputy Managing Director Corporate Branch



Mr. Md. Mizanur Rahman Deputy Managing Director & In-Charge Imamgonj Branch



Mr. Md. Abdul Hai Sarder. Deputy Managing Director & In-Charge Bogra Branch



Mr. Md. Showkat Ali Deputy Managing Director & In-Charge Babubazar Branch



Ms. Nazma Akter Deputy Managing Director & In-Charge Malibagh Branch





Mr. Md. Anwar Hossen Sr. Executive Vice President & In-Charge B.B. Avenue Branch



Mr. A.S.M. Nurus Sobhan Chowdhury Sr. Executive Vice President & In-Charge Agrabad Branch



Mr. Syed Md. Khairul Basher Sr. Executive Vice President & In-Charge Khatungonj Branch, Chittagong



Mr. Md. Shah Alam Sheikh Sr. Executive Vice President & In-Charge Nayabazar Branch



Mr. Md. Shahadat Hossain Executive Vice President & In-Charge Comilla Branch



Mr. Md. Abdus Sobur Executive Vice President & In-Charge Rangpur Branch



Mr. Md. Shafiqul Alam Executive Vice President & In-Charge Jubilee Road Branch



Mr. Md. Shanaul Islam Shoez Executive Vice President & In-Charge Sylhet Branch



Mr. Pranesh Chandra Bardan Executive Vice President & In-Charge Moulvi Bazar Branch





Mr. Md. Mokhlesur Rahman Sr. Vice President & In-Charge Narshingdi Branch



Mr. Bipul Ananda Halder Sr. Vice President & In-Charge Jessore Branch



Mr. Md. Habibur Rahman Vice President & In-Charge Tangail Branch



Mr. Khandaker Shaheen Vice President & Acting In-Charge Uttara Branch



Mr. Md. Joaher Ali Assistant Vice President & In-Charge Pragati Sarani Branch



Mr. Abdul Hakim Asst. Vice president & Acting In-Charge Elephant Road Branch



Mr. Md. Nur Islam Assistant Vice President & In-Charge Dinajpur Branch



Mr. Md. Shohoraf Hossain Sr. Principal Officer & In-Charge Paltan Branch



Mr. Syed Md. Sharniur Rahman Manager & In-Charge Mymensingh Branch





Mr. Md. Robiul Aowal Principal Officer & In-Charge Rajuk Avenue Branch



Mr. Md. Mahfuzul Haque Sr. Executive Officer-I & Acting In-Charge Mirpur Branch



# **Corporate Governance**

# (a) A disclosure to the effect that the Issuer has complied with therequirements of Corporate Governance Guidelines of the Commission

This is to declare that Crystal Insurance Company Limited has been complied with the requirements of the applicable regulations of Corporate Governance Guidelines of Bangladesh Securities and Exchange Commission (BSEC) and accordingly constituted several committees under the board for good governance. A certificate of compliance from competent authority has been incorporated accordingly.

Sd/-Mia Fazle Karim, FCA Chief Executive Officer Crystal Insurance Company Limited

(b) A compliance report of Corporate Governance requirementscertified by competent authority Certificate on compliance of conditions of corporate governance guidelines of Bangladesh Securities and Exchange Commission to the shareholders of Crystal Insurance Company Limited

We have examined the compliance of conditions of Corporate Governance Guidelines by Crystal Insurance Company Limited, for the year ended December 31, 2017, as set by Bangladesh Securities and Exchange Commission (BSEC) by Notification no. SEC/CMRRCD/2006-158/134/Admin/44 dated August 07, 2012 and subsequently amended through their notification no. SEC/CMRRCD/2006-158/147/Admin/48 dated July 21, 2013 issued under section 2CC of The Securities and Exchange Ordinance, 1969.

The compliance of conditions of Corporate Governance Guidelines is the responsibility of the management. Our examination was limited to the procedures and implementation thereof, adopted by the Company for ensuring the compliance of the conditions of Corporate Governance Guidelines. It is neither an audit nor an expression of opinion on the financial statements of the Company.

In our opinion and to the best of our information and according to the explanations given to us, we certify that the Company has complied with the conditions of Corporate Governance Guidelines as stipulated in the above mentioned notifications.

We further state that such compliance is neither an assurance as to the future viability of the Company nor the efficiency or effectiveness with which the management has conducted the affairs of the Company.

In our opinion and to the best of our information and according to the explanations given to us, we certify that the Company has complied with the conditions of Corporate Governance Guidelines as stipulated in the above mentioned notifications.

Place: Dhaka

Date: 7 March 2018

Sd/-MAHFEL HUQ & CO. Chartered Accountants

#### Compliance Report on BSEC's Notification

Status of compliance with the conditions imposed by the Bangladesh Securities and Exchange Commission's Notification No. SEC/CMRRCD/2006-158/134/admin/44 dated August 07, 2012 issued under section 2CC of the Securities and Exchange Ordinance 1969 is presented below:



		0.00	plianc osition		
Condition No.	Title	Complied	Not Complied	Remarks	
1.1	Board's Size: The number of the Board members of the Company shall not be less than 5 (five) and more than 20 (twenty)	V			
1.2	Independent Directors:				
1.2(i)	At least one fifth (1/5) of the total number of directors in the Company's Board shall be Independent Directors	1		2 Independent Directors have been appointed as per Insurance Act, 2010	
1.2(ii)(a)	Who either does not hold share in the Company or holds less than one (1%) shares of the total paid up shares of the Company	4			
1.2(ii) (b)	Who is not sponsor of the Company and is not connected with any sponsor or director or shareholder who holds one percent or more shares of the Company				
1.2(ii)(e)	Who does not have any other relationship, whether pecuniary or otherwise, with the Company or its subsidiary/associated companies	1			
1.2(ii)(d)	Who is not a member, director or officer of any stock exchange;	V			
1.2(ii)(e)	Who is not a shareholder, director or officer of any member of stock exchange or an intermediary of the capital market;	V			
1.2(ii)(f)	Who is not a partner or an executive or was not a partner or an executive during the preceding 3 (three) years of the concerned Company's statutory audit firm;				
1.2(ii)(g)	Who shall not be an independent director in more than 3 (three) listed companies;	1			
1.2(ii)(h)	Who has not been convicted by a court of competent jurisdiction as a defaulter in payment of any loan to a bank or a Non-Bank Financial Institution (NBFI);	2.0			
1.2(ii)(i)	Who has not been convicted for a criminal offence involving moral turpitude.	1			
1.2(iii)	Independent Director(s) shall be appointed by the Board of Directors and approved by the Shareholders in the Annual General Meeting (AGM);				
1.2(iv)	The post of independent director(s) cannot remain vacant for more than 90 (ninety) days.	V			
1.2(v)	The Board shall lay down a code of conduct of all Board members and annual compliance of the code to be recorded.	٧			
1.2(vi)	The tenure of office of an independent director shall be for a period of 3 (three) years, which may be extended for 1 (one) term only.	V			
1.3	Qualification of Independent Director (ID)				



1.3(i)	Independent Director shall be a knowledgeable individual with integrity who is able to ensure compliance with financial, regulatory and corporate laws and can make meaningful contribution to business.	<b>V</b>	
1.3(ii)	The person should be a Business Leader/Corporate Leader/Bureaucrat/University Teacher with Economics or Business Studies or Law background/Professionals like Chartered Accountants, Cost & Management Accountants, Chartered Secretaries. The independent director must have at least 12 (twelve) years of corporate management/professional experiences.	<b>V</b>	
1.3(iii)	n special cases the above qualifications may be relaxed subject to prior approval of the Commission.	V	
1.4	Chairman of the Board and Chief Executive Officer: The positions of the Chairman of the Board and the Chief Executive Officer of the companies shall be filled by different individuals. The Chairman of the Company shall be elected from among the directors of the Company. The Board of Directors shall clearly define respective roles and responsibilities of the Chairman and the Chief Executive Officer.	√	
1.5	Directors' Report to Shareholders shall include following additional statements on		
1.5(i)	Industry outlook and possible future developments in the industry	V	
1.5(ii)	Segment-wise or product-wise performance	V	
1.5(iii)	Risks and concerns	V	
1.5(iv)	Discussion on Cost of Goods sold, Gross Profit Margin and Net Profit Margin	4	
1.5(v)	Discussion on continuity of any Extra-Ordinary gain or loss	V	
1.5(vi)	Statement of all related party transactions	V	
1.5(vii)	Utilization of proceeds from public issues, rights issues and/or through any others instruments	1	
1.5(viii)	An explanation if the financial results deteriorate after the Company goes for Initial Public Offering (IPO), Repeat Public Offering (RPO), Rights Offer, Direct Listing, etc.	1	
1.5(ix)	If significant variance occurs between Quarterly Financial performance and Annual Financial Statements, the management shall explain about the variance on their Annual Report	√	
1.5(x)	Remuneration to directors including independent directors	V	
1.5(xi)	The financial statements prepared by the management of the Issuer Company present fairly its state of affairs, the result of its operations, cash flows and changes in equity.	<b>V</b>	
1.5(xii)	Proper books of account of the Issuer Company have been maintained.	V	
1.5(xiii)	Appropriate accounting policies have been consistently applied in preparation of the financial statements and that the accounting estimates are based on reasonable and prudent judgment		



	The Company shall appoint a Chief Financial Officer (CFO), a Head of Internal Audit (Internal Control and Compliance) and a Company Secretary (CS). The Board of Directors should clearly define respective roles, responsibilities and duties of the CFO, the Head of Internal Audit and the CS.	<b>V</b>		
2.0	Chief Financial Officer (CFO), Head of Internal Audit and Company Secretary(CS):			
	Names of companies in which the person also holds the directorship and the membership of committees of the board.	√		
	Nature of his/her expertise in specific functional areas;	V		
	A brief resume of the director;	V		
.5(xxii)	In case of the appointment/re-appointment of a director the Company shall disclose the following information to the shareholders:-	√		
1.5(xxi)(d)	Shareholders holding ten percent (10%) or more voting interest in the Company (name wise details).	V		
1.5(xxi)(c)	Executives;	V		
1.5(xxi)(b)	Directors, Chief Executive Officer, Company Secretary, Chief Financial Officer, Head of Internal Audit and their spouses and minor children (name wise details);			
1.5(xxi)(a)	Parent/Subsidiary/Associated Companies and other related parties (name wise details);	1		
1.5(xxi)	The pattern of shareholding shall be reported to disclose the aggregate number of shares (along with name wise details where stated below) held by:-	1		
1.5(xx)	The number of Board meetings held during the year and attendance by each director shall be disclosed.	V		
1.5(xix)	If the Issuer Company has not declared dividend (cash or stock) for the year, the reasons thereof shall be given.	V		
1.5(xviii)	Key operating and financial data of at least preceding 5 (five) years shall be summarized.	1		
1.5(xvii)	Significant deviations from the last year's operating results of the Issuer Company shall be highlighted and the reasons thereof should be explained.			
1.5(xvi)	There are no significant doubts upon the Issuer Company's ability to continue as a going concern. If the Issuer Company is not considered to be a going concern, the fact along with reasons thereof should be disclosed.	J		
1.5(xv)	The system of internal control is sound in design and has been effectively implemented and monitored.	V		
1.5(xiv)	International Accounting Standards (IAS)/Bangladesh Accounting Standards (BAS)/International Financial Reporting Standards (IFRS)/Bangladesh Financial Reporting Standards (BFRS), as applicable in Bangladesh, have been followed in preparation of the financial statements and any departure there- from has been adequately disclosed.	<b>√</b>		



2.2	Requirement to attend the Board Meetings: The CFO and the Company Secretary of the companies shall attend the meetings of the Board of Directors, provided that the CFO and/or the Company Secretary shall not attend such part of a meeting of the Board of Directors which involves consideration of an agenda item relating to	<b>V</b>	
	their personal matters.		
3.0	Audit Committee:	-	
3.0(i)	The Company shall have an Audit Committee as a sub-committee of the Board of Directors.	٧	
3.0(ii)	The Audit Committee shall assist the Board of Directors in ensuring that the financial statements reflect true and fair view of the state of affairs of the Company and in ensuring a good monitoring system within the business.	V	
3.0(iii)	The Audit Committee shall be responsible to the Board of Directors.  The duties of the Audit Committee shall be clearly set forth in writing.	V	
3.1	Constitution of the Audit Committee:		
3.1(i)	The Audit Committee shall be composed of at least 3 (three) members.	V	
3.1(ii)	The Board of Directors shall appoint members of the Audit Committee who shall be directors of the Company and shall include at least I (one) Independent Director.	V	
3.1(iii)	All members of the audit committee should be "financially literate" and at least 1 (one) member shall have accounting or related financial management experience.	1	
3.1(iv)	Filling of casual vacancy in the Audit Committee	1	
3.1(v)	The Company secretary shall act as the secretary of the Committee	V	
3.1(vi)	The quorum of the Audit Committee meeting shall not constitute without Independent Director	V	
3.2	Chairman of the Audit Committee:		
3.2(i)	The Board of Directors shall select 1 (one) member of the Audit Committee to be Chairman of the Audit Committee, who shall be an independent director.	V	
3.2(ii)	Chairman of the audit committee shall remain present in the Annual General Meeting (AGM)	V	
3.3	Role of Audit Committee:		
3.3(i)	Oversee the financial reporting process	V	
3.3(ii)	Monitor choice of accounting policies and principles	V	
3.3(iii)	Monitor Internal Control Risk management process	V	
3.3(iv)	Oversee hiring and performance of external auditors	V	
3.3(v)	Review along with the management, the annual financial statements before submission to the board for approval	<b>V</b>	
3.3(vi)	Review along with the management, the quarterly and half yearly financial statements before submission to the board for approval	V	
3.3(vii)	Review the adequacy of internal audit function	N	



3.3(viii)	Review statement of significant related party transactions submitted by the management	1	
3.3(ix)	Review Management Letters/Letter of Internal Control weakness issued by statutory auditors	1	
3.3(x)	Declaration to Audit Committee by the Company regarding utilization of IPO/RPO, Right issue money.	4	
3.4	Reporting of the Audit Committee:		
3.4.1(i)	The Audit Committee shall report on its activities to the Board of Directors.	1	
3.4.1.(ii)	The Audit Committee shall immediately report to the Board of Directors on the following findings, if any:-	1	
3.4.1(ii)(a)	Report on conflicts of interests;	V	
3.4.1(ii)(b)	Suspected or presumed fraud or irregularity or material defect in the internal control system;	<b>V</b>	
3.4.1(ii)(c)	Suspected infringement of laws, including securities related laws, rules and regulations;	1	
3.4.1(ii)(d)	Any other matter which shall be disclosed to the Board of Directors immediately.	1	
3.4.2	Reporting to the Authorities: Reported to the Board of Directors about anything which has material impact on the financial condition and results of operation		
3.5	Reporting to the Shareholders and General Investors: Report on the activities carried out by the Audit Committee, including any report made to the Board of Directors under condition 3.4.1 (ii)	1	
4.0	External/Statutory Auditors: The Issuer Company should not engage its external/statutory auditors to perform the following services of the Company; namely:		
4.0(i)	Appraisal or valuation services or fairness opinions.	V	
4.0(ii)	Financial information systems design and implementation.	√	
4.0(iii)	Book-keeping or other services related to the accounting records or financial statements.	4	
4.0(iv)	Broker-dealer services.	1	
4.0(v)	Actuarial services.	1	
4.0(vi)	Internal Audit service.	1	
4.0(vii)	Any other services that the Audit Committee determines.	1	
4.0(viii)	No partner or employees of the external audit firms shall possess any share of the Company they audit at least during the tenure of their audit assignment of that Company.	<b>V</b>	
5.0	Subsidiary Company:		
5.0(i)	Provisions relating to the composition of the Board of Directors of the holding Company shall be made applicable to the composition of the Board of Directors of the subsidiary Company.		N/A



5.0(ii)	At least 1(one) in dependent director on the Board of Directors of the holding Company shall be a director on the Board of Directors of the subsidiary Company.		N/A
5.0(iii)	The minutes of the Board meeting of the subsidiary Company shall be placed for review at the following Board meeting of the holding Company.		N/A
5.0(iv)	The minutes of the respective Board meeting of the holding Company shall state that they have reviewed the affairs of the subsidiary Company also.		N/A
5.0(v)	The Audit Committee of the holding Company shall also review the financial statements, in particular the investments made by the subsidiary Company.		N/A
6.0	Duties of Chief Executive Officer (CEO) and Chief Financial Officer (CFO): The CEO and CFO shall certify to the Board that -		
6.0(i)	They have reviewed financial statements for the year and that to the best of their knowledge and belief:	4	
6.0(i)(a)	These statements do not contain any materially untrue statement or omit any material fact or contain statements that might be misleading;	4	
6.0(i)(b)	These statements together present a true and fair view of the Company's affairs and are in compliance with existing accounting Standards and applicable laws.	1	
6.0(ii)	There are, to the best of knowledge and belief, no transactions entered into by the Company during the year which are fraudulent, illegal or violation of the Company's code of conduct.		
7.0	Reporting and Compliance of Corporate Governance:		
7.0(i)	The Company shall obtain a certificate from a practicing Professional Accountant/Secretary (Chartered Accountant/Cost and Management Accountant/Chartered Secretary) regarding compliance of conditions of Corporate Governance Guidelines of the Commission and shall send the same to the shareholders along with the Annual Report on a yearly basis.	7	
7.0(ii)	The directors of the Company shall state, in accordance with the Annexure attached, in the directors' report whether the Companyhas complied with these conditions.		

(c) Details relating to the Issuer's audit committee and remunerationcommittee, including the names of committee members and asummary of the terms of reference under which the committeesoperate.

#### **Audit Committee**

In accordance with the currently accepted Best Practice and Corporate Governance Guidelines adopted by Bangladesh Securities and Exchange Commission (BSEC), the Board appointed Audit Committee comprises of the following Non Executive and Independent Directors of the Company:



SI	Name of committee member & position in the Company	Designation in the Committee
1	Dr. M. Waliuzzaman, Independent Director	Chairman
2	Kazi Nasim Uddin Ahmed, Independent Director	Member
3	Mr. A.H.M. Mozammel Hoque, Director	Member
4	Mr. Md. Tajul Islam, Director	Member
5	Mr. Asoke Ranjan Kapuria, Director	Member
6	Ms. Farhana Danesh, Director	Member
7	Ms. Soera Zahir, Director	Member

The Company established the Audit Committee on 15 March 2011.

#### Terms of reference of Audit Committee

The main objective of the Audit Committee is to assist the Board of Directors to effectively carry on its responsibilities relating to financial and other relevant affairs of the Company. The Committee is empowered to monitor, review and examine the following: -

- Oversee the financial reporting process.
- Monitor implementation/ following the accounting policies and principles.
- > Monitor Internal Control Risk Management Process.
- Oversee hiring and performance of external auditors.
- Review along with the management, the Annual Financial Statements before submission to the Board for approval.
- Review along with the management, the Quarterly and Half Yearly Financial Statements before submission to the Board for approval.
- Review the adequacy of Internal Audit team performance in terms of internal audit report.
- Review statement of significant related party transactions submitted by the management.
- Review Management Letters/ Letter of Internal Control weakness issued by statutory auditors.
- ➤ When money is raised through Initial Public Offering (IPO)/Repeat Public Offering (RPO)/Rights Issue, the Company shall disclose to the Audit Committee about the uses/applications of funds by major category (capital expenditure, sales and marketing expenses, working capital, etc.), on a quarterly basis, as a part of their quarterly declaration of financial results. Further, on an annual basis, the Company shall prepare a statement of funds utilized for the purposes other than those stated in the offer document/prospectus.

Sd/-

#### MAHFEL HUQ & CO.

Chartered Accountants Date: 7 March 2018

#### Remuneration Committee (Recruitment & Promotion Committee)

The Remuneration Committee consists of the following persons:

SI	Name of committee member & position in the Company	Designation in the Committee
1	Mr. A.H.M. Mozammel Hoque, Director	Chairman
2	Mr. Md. Tajul Islam, Director	Member
3	Ms. Farhana Danesh, Director	Member
4	Mrs. Shahzadi Begum, Director	Member
5	Ms. Soera Zahir, Director	Member
6	Mr. Mia Fazle Karim, FCA, Chief Executive Officer	Member

#### Summary of terms of reference



The Remuneration Committee shall be responsible for all elements of the wages/salary/remuneration of all the employees as well as of the Board of Directors and the chairman of the Company, including pension rights and compensation (i.e. damages) payments. Major responsibilities of the committee, among others, include:

- ➤ To determine the policy for the wages/salary ("the Policy") (including benefits, compensation and termination payments) of the employees and ensure that the Report is put to Chairman for approval;
- ➤ To determine the policy for the remuneration ("the Policy") (including benefits, compensation and termination payments) of the Chairman of the Board, officer, the Board of Directors of the Company and ensure that the Directors' Remuneration Report is put to shareholders for approval at the AGM;
- When setting the Policy for directors, review and have regard to pay and employment conditions across the Company or group, especially when determining annual salary increases;
- To be aware of and oversee any major changes in Policy or employee benefit structures throughout the Company or group;

Sd/-

MAHFEL HUQ & CO. Chartered Accountants

Date: 7 March 2018



# Message From The Chairman



This is cheerful for me to meet you all in the 18th Annual General Meeting of the Company. On behalf the Board of Directors of the Company and on my own behalf. I would like to offer heartiest welcome to all of you here for attending this meeting. It is indeed a proud moment for me to present audited Financial Statement and Directors' Report of the Company for the year ended 31st December, 2017.

For increasing Company's income and the retention, we have taken certain steps, if the present "Chief Executive Officer (CEO)" able to implement the plan & program, there will increase of premium income.

Annual Report 2017



For unhealthy market competition with irregular practices created market instability, resulting which the insurance sector is suffering seriously. The BIA & IDRA are trying their best to solve the problems. Besides, the Insurance market is small in our country, but the number of Insurance Companies operating are enormous. However, encompassing all these ordeals, our Company earned gross premium income of Tk. 40,86,61,693.00 in 2017 instead of Tk.39,03,54,116.00 in 2016 and underwriting profit stood at Tk.7,32,21,973.00 during the year 2017. Total assets of the Company stood at Tk. 87,97,24,941.00 in 2017. Last 5(Five) years, Crystal Insurance Company Limited settled total claims amounting to Tk.35,85,70,752.00 including Tk.9,11,80,269.00 in 2017 against Fire, Marine, Motor and Miscellaneous Insurance Business.

You are aware that as per requirement of Insurance Act 2010, the Paid-up Capital of our Company will be raised to Tk. 40.00 crore from Tk. 24.00 crore. So, we are now able to submit application to Bangladesh Securities & Exchanges Commission(BSEC) within 30th April, 2018 for obtaining approval to sell 1,60,00,000 public shares @ Tk.10/- each amounting to Tk. 16,00,00,000/- (Taka Sixteen Crore) only by Initial Public Offering (IPO) this year, Insha Allah.

It is good sign of improvement that Crystal Insurance Company has been rated "A2 Grade" in long terms which valid upto 30<sup>th</sup> June, 2019 by Government authorized "Credit Rating Agency of Bangladesh Limited (CRAB)" based on Company's financial position of 2017. The above rate indicated very high financial security characteristics and Claim Paying Ability (CPA) of the Company.

Over the period of last 18 years of successful operation of Crystal Insurance Company Limited, we built a "Dynamic Corporate Management Structure" set with operational efficiency and acceptability.

We profoundly believe that the Company will overcome the challenges and complexity in growth of business and profitability in the years to come. We are most obliged and appreciative of the continued support and patronage received from our clients and shareholders and would look forward to continuation of the same.

Our objects is to prove our efficiency and credibility to the valued clients by extending sincere and praiseworthy services to them. It is our motto to extend advice always on prudent underwriting in relation to insurance requirements of the clients and make prompt settlement of the genuine claim cases.

In end, I would like to express my deepest appreciation and sincere thanks to our valued clients, esteemed shareholders, my colleagues in the Board and the employees of the Company for their continual support and full co-operation to bring the Company in its glorious position.

Abdullah Al-Mahmud

Chelle Quelin

Chairman



# Appraisal Report from The Chief Executive Officer



As the "Chief Executive Officer" of the Company, I present the Financial Statement for the year ended 31st December, 2017 before the Hon'ble Shareholders of Crystal Insurance Company Limited. With sense of gratitude & great pleasure to welcome all of you in the 18th Annual General Meeting of the Company.

In short, I would like to state that we are all knows that insureds/clients are inadequate than enormous Insurance Companies in our country for which the marketing forces are procuring business with tough competition and challenges.

Annual Report 2017



On this ordeal & adverse situation of the Insurance Market, we have applied our best strategic vision and provided technically highest standard of services to the valued clients during the reported year with a view to achieve fixed target of 2017 in the interest of the Company. With prudent guidance & necessary advices by the appropriate authority, the Management Team exploits vigorous efforts to achieve fixed target for the reported year. As a result, this is the first time in the history of the Company, we have achieved the target which considered satisfactory. This achievement was possible for sincere & dedicated services of professionally proficient & technically efficient development & desk forces of the Company.

The underwriting profit achieved for the year 2017 is Tk.7,32,21,973.00 as against Tk.5,24,85,536.00 in 2016. Pre-tax profit for the reported year increased to Tk. 5,45,67,640.00 from Tk. 5,04,99,862.00 in 2016. The underwriting result along-with income from investment even in this tight insurance investment market has exhibited positive growth. Total reserve stood at Tk.26,31,01,198.00 in 2017.

CICL continues to develop a well balanced business portfolio which is not only dependent on any particular type of business or client. The Company is working to introduce new products and services.

Our Company's business has been continued to grow and credit for that is due to team efforts by loyal and committed staffs dedicated on their duties & responsibilities. We are continuously aggravated to add value to our customers, reviewing our products on a regular basis and revamping wherever necessary.

On the basis of Financial Statements of 2017, our Company has been rated "A2 Grade" in long terms by reputed CREDIT RATING AGENCY OF BANGLADESH LIMITED (CRAB) which is valid upto 30th June, 2019.

We may stretch our thanks to the loyal, dedicated and committed staffs of the Crystal Insurance Company Limited who often have gone above and beyond the call of duty to support the growth of the Company. The working environment that exists Crystal has contributed to strengthen the bonds between employees and I look forward to a continued commitment from all staffs towards our success in 2017.

On behalf of the Management, I expressed our gratitude & thanks to all of our stakeholders for their continued support and pledge. We also express our appreciation to the Insurance Development & Regulatory Authority (IDRA) for their untiring efforts to improve the standards of the insurance industry.

At the end, I expressed my gratitude & heartfelt thanks to our Hon'ble Chairman, Board of Directors & Shareholders for their continuous support & guidance given to me to operate Crystal Insurance Company towards better levels of success.

Mia Fazle Karim, FCA

Chief Executive Officer



# **Pictorial Views**







17th Annual General Meeting held on 22.04.12017







18th Annual Conference held on 13.02.2018



76th Board Meeting held on 13.12.2017





Mr. S.A.M. Shafiqul Hasan, Senior Addl. M.D. & In-Charge, Corporate Branch receiving "Best Branch Award" for 2017 from the Hon'ble Chairman of the Company.

On behalf of Crystal Insurance Company Limited, Relief distributed among the flood affected peoples of Morneya Union Under Gongachara Upazila, Rangpur district in August, 2017 by Mr. Md. Abdus Sobur, E.V.P & In-Charge of Rangpur Branch along-with Mr. Md. Shakhawat Hossain (Ranga), Local Social Worker as Corporate Social Responsibility (CSR).







Awardess of CICL Scholarship-2017 with Hon'ble Chairman, Directors and CEO of the Company

Settlement of a Claim in 2017 to the Claimant of Jessore Branch of the Company.





Settlement of a Claim in 2017 to the Claimant of Mymensingh Branch of the Company.

Settlement of a Claim in 2017 to the Claimant of Narsingdi Branch





## Corporate Social Responsibility (CSR) of Crystal Insurance Company Limited.

Crystal Insurance Company Limited has been keeping remarkable contribution in "Corporate Social Responsibility (CSR)" activities frequently. The Chairman of the Company is always flexible and generous to provide assistance in this activities. So, the Management of the Company has been contributing Money, Blanket, Cloth and Food etc. under the CSR activities time to time.

It may be mentioned here that on this activities, we have contributed some money in support of the Arson Victims in 2007 & 2015 through the Bangladesh Insurance Association (BIA). Thereafter, Blankets donated for the needy peoples of North Bengal area to safe them from Winter Ruin through the Insurance Development & Regulatory Authority (IDRA) in 2016. We have donated Cloths and Foods to the Flood Victims of Rangpur District through our In-Charge of Rangpur Branch. Besides, we have donated money by issuing Cheque in favour of "Prime Minister's Relief & Welfare Fund" in 2017 for helping the peoples' of Flood Affected Areas of the country. In humanitarian ground, we have donated money to numerous injured Freedom Fighters and other Victims in previous years.



# General Review of the Performance of our Company

### Our strategy about performance:

Though the present insurance market is very much competitive, but our strategy is not to do make unethical competition among other Companies violating Insurance Development & Regulatory Authority (IDRA)'s guideline. We are always aware to provide most technically efficient & prompt services to our valued clients for enabling to collect reasonable insurance business from them on getting their satisfaction. Thus we have increased our performance successfully in beyond years. Still our expectation is to continue such type of business communication & co-operation with our old & new clients with a view to gear-up our performance on observance of future market situation.

### Profitability focus on our business:

In spite of challenging operating environment, we are continuing to remain one of the profitable & reputable companies in the Insurance Industry of the Country. Due to our fair business operation, Crystal Insurance Company Limited already strengthened it's financial basement and reputation in the Insurance Sector of the Country.

## General Review of the Future Prospect

At present Bangladesh is an optimistic & resourceful country in the world and going to develop it's economic position for which insurance business increasing day by day. The Management of the Company is contemplating to procure/collect business continuously for enabling to make more growth in future by utilizing services of it's proficient & competent marketing & desk employees. If we are able to continue it's present business trend with increasing some, our profound trust is that the Company will be grown-up to a satisfactory position in the insurance industry of the country.



# Directors' Report To Shareholders

For the Year ended 31st December, 2017.

#### Bismillahir Rahmanir Rahim

Dear Shareholders, Assalamu Alaikum,

On behalf of the Board of Directors of Crystal Insurance Company Limited and on my own behalf I have pleasure to welcome you all in this 18th Annual General Meeting of your Company and thank you for making it convenient to attend the same.

The activities of Crystal Insurance Company Limited for the year 2017 has been reviewed by the Board of Directors and I take this opportunity to present before this august house the Seventeenth Annual Report together with Audited Accounts of the Company for the year

The Directors' Report briefly highlighted on the Bangladesh Economy, World Economy and Business Performance of the Company during the year 2017 as follows:-

#### Bangladesh Economy in 2017:

Bangladesh began its journey in 2018 with strong fundamental growth is at an all-time high with a surplus balance-of payments (BoP). The surplus BoP has jacked reserves up to a record high, and debt remains manageable.

Bangladesh achieved the highest GDP growth rate in the South Asian region in 2017. It was one of the highest GDP growth rates among major economies in the world. Bangladesh achieved GDP growth rate of 7.28% for FY 17, surpassing the target of 7.2%. The average growth rate for the past 10 years now stands at 6.26 per cent.

"Bangladesh has made remarkable progress in achieving inclusive growth, which has led to a substantial decline in poverty, but challenges remain. The extent of financial inclusion in society is commendable, and the authorities should continue to strengthen the legal and regulatory framework of the banking sector and implement the upcoming financial inclusion strategy. Finally, higher expenditure on education and improvements in rural infrastructure should continue to boost the current low female labour force participation rates by enhancing job prospects, reducing the time spent on domestic tasks, and increasing safety," a statement of International Monetary Fund (IMF) said commenting on the latest trend of Bangladesh economy.

We expect growth, while robust, to moderate to 6.9% in FY18 (year ending June 2018) from 7.3% in FY17. The lagged impact of floods is likely to dampen growth in H2-FY18, while election-related uncertainty may lead to lower economic activity in H1-FY19. National elections are due in December 2018 or January 2019.



It is expected the current account (C/A) deficit to widen to 1% of GDP in FY18 from 0.5% in FY17. The trade deficit is set to widen on higher infrastructure-related imports, rising commodity prices (especially crude oil), and higher food imports. Remittance growth is expected to rebound to 5% in FY18 (from -14.5% in FY17) following a 30% increase in the number of outbound workers in FY17 and government efforts to increase formal remittances. We expect a USD 2bn BoP surplus in FY18, supported by capital inflows. FX reserves are therefore, likely to stay comfortable at 7-8 months of import cover.

Policy rates hopefully to remain on hold in FY18 as inflation exceeds the target. Market analysts forecast average FY18 inflation rate at 5.9% as against Bangladesh Bank's FY18 target of 5.5%.

Fiscal deficit is likely to widen to 4.5% of GDP in FY18 from 3.5% in FY17, though this is below the budgeted 5%. The FY18 budget includes an estimated BDT 200bn revenue shortfall (c.8% of FY18 budgeted revenue) due to the delayed implementation of the new VAT law. We also expect public expenditure to be much lower than targeted due to the usual implementation shortfall.

Under an enabling investment growth trajectory, the Bangladesh economy is poised to earn a middle-income country status by 2021.

Bangladesh has already been ranked the 99th most competitive economy in the world, up seven notches from last year's ranking, on the World Economic Forum's Global Competitiveness Report 2017-18. This is the highest ranking for Bangladesh since the index was introduced in its current format in 2004 and Bangladesh for the first time has been included among the top 100 countries across the world.

Among the fast-track projects, the 6.15-km long Padma Bridge heralds a new era in Bangladesh's economy. As one of the top fast track projects, it sees about 50 percent progress as of early 2018. Finally, Padma Bridge, the biggest infrastructure project in Bangladesh to date, has started to take shape with the installation of the first span atop two pillars at the Janjira point of Shariatpur on September 30, 2017.

Financed by our own resources, the landmark bridge will hopefully be opened to public by the end of 2018. The bridge will be a cornucopia of all economic activities of the country which would help increase Bangladesh's GDP by 1.5 percent. Apart from connecting nearly 30 million people in Bangladesh's southwest region to the rest of the country, the bridge will enhance regional trade and collaboration along the Asian highway No.1 and the Trans-Asian railway network. After the World Bank pulled out of the project, Bangladesh courageously decided to proceed ahead using its own resources.

The government has the target to achieve 8% GDP growth by 2020 as per the 7th Five Year Plan. To support the growth, Investment-GDP ratio of 34.40% has been aimed for the same period from the existing level of 29.38%. Given the importance of private investment growth in achieving the target, the government has planned on speeding up public investment on infrastructure through its fast track projects. BDT 18.73 billion has been allocated for eight fast-track mega projects (Padma bridge, Metro rail, Rooppur nuclear power plant, Rampal power plant, Paira sea port, Matarbari power plant, Padma bridge rail link and Dohazari-Cox's Bazar-Gundum rail line.) in the budget for FY 17, which is directed at providing the necessary infrastructure for the private investment to flourish. To achieve sustainable growth and investment, it is imperative to reap the benefits of the favourable demographic characteristics of a large working population.



Enhancing the quality of the workforce and addressing the skill gap will help align the supply side factors with supportive fiscal measures.

Meanwhile, the influx of some one million Rohingya ethnic minority of Myanmar fleeing program perpetrated on them by the Myanmar military junta put a sudden pressure on Bangladesh economy in the late 2017. None other than the UN and many more governments have recognized the incident as a case of "ethnic cleansing", and the international community have been raising their voice to hold the Myanmar government to account for this humanitarian crisis. Bangladeshis have once again shown their kinder gentler side by offering these refugees safety and temporary habitat.

They are the responsibility of the UN High Commission for Refugees (UNHCR) which has been actively seeking pledges of aid that is expected to come in drips. Our optimistic assumption is that much of the annual cost of about \$600 million will become available and the refugees will be repatriated within a year. A plausible long-tern solution to the Rohingyas of Rakhine State in Myanmar is the Kofi Anan Commission Report that is on the table with wide international endorsement. In the unlikely event that this becomes a longer-lasting festering problem there could be unpalatable economic and social consequences for Bangladesh to endure.

#### GLOBAL ECONOMY:

The solid global growth is expected at 3.9% in 2018, similar to 2017. China's growth is likely to ease moderately as it continues to rebalance towards consumption from investment. It is expected growth in the US and euro area to exceed 10-year averages, although this is not a particularly high bar. Little chance is visible that global growth will recover to the 4.2% pre-GFC average. Fiscal policy has turned mildly supportive of world growth, while monetary policy in general is likely to shift from ultra-accommodative to more neutral as inflation rises but remains well below longer-term averages.

While the market is unwilling to price in much risk premium for now, this does not mean risks can be ignored. In addition to geopolitical and political risks (including many elections), we are watching three other key risk themes for 2018:

Global trade may not perform as strongly, as temporary factors that propped up 2017 exports are likely to fade. Asia, the region most open to trade, cannot count on the same degree of external support that it received in 2017. Two of the drivers of stronger exports in 2017 were temporary: the recovery in prices of exported goods (which followed commodity prices with a lag) and China's inventory restocking cycle.

Stretched leverage cannot be ignored. High household leverage may weigh on growth in Malaysia, South Korea and Thailand. On the external debt front, the most vulnerable economies are Venezuela, Jordan, Argentina, Turkey and Greece.

Multiple political event risks could knock the markets, and global growth, off track. Today's political risks (US, Middle East, North Korea, UK and Europe) leave us almost as uncomfortable about the outlook as we were a year ago. In the markets, however, a positive sea change in risk sentiment is visible compared to one year ago.

Despite a strong near term view on global growth, long-term structural issues will continue to weigh: Ageing populations, weak productivity (despite rapid technological advances), soft wage growth, and prior leverage excesses.



On the commodities front, the supply-demand balance for oil in 2018 appears supportive of higher prices. We expect global oil demand to increase, with H2-2018 demand exceeding 100mb/d. Consequently, it is expected oil prices to start a consolidation above USD 60/bbl for Brent in 2018.

The medium-term growth outlook appears tentative and will depend in part on the new economic relationship within the EU (e.g. how Brexit plays out) and the extent of the barriers to trade, migration, and cross-border financial activity. IMF's October 2017 report on the global economy and outlook paints a modestly improved picture of the world economy in the current year and next. Though global growth is not projected to reach pre-financial crisis levels the good news is that trade growth has finally started to exceed output growth. This phenomenon of trade growth exceeding income growth was the standard feature of the post-war global economy until the financial crisis of 2007-08 broke the trend. It was the signal that trade was the driving force behind post-war prosperity.

That trend — a consequence of rapid globalization - is under siege from political forces in the developed countries who ironically were the champions of free trade and globalization. Rising income inequality and skills mismatch in a period of digital transformation and open trade have led to significant joblessness in those countries giving rise to forces of protectionism and a new wave of economic nationalism.

#### Stock Market Scenario:

The country's capital market passed 2017 registering some records, including seven-year high turnover value, amid fluctuation observed in broad index and turnover value during the year.

The Dhaka Stock Exchange (DSE) registered the highest turnover in 2017 since the stock market debacle in 2010-11, riding on increased trade participation by the investors. The DSE featured a daily average turnover of more than Tk 8.75 billion, whether the turnover during 2011-16 was between Tk 4.23 billion and Tk 6.64 billion.

The benchmark index of the Dhaka Stock Exchange DSEX posted 24 per cent growth to more than 6,200 points in 2017. On November 26, the DSEX closed at 6336 points, the highest ever mark since the introduction of new benchmark index.

The DSE also registered the highest ever market capitalization worth above Tk 4.26 trillion on November 23, 2017.

### Insurance Sector Overview:

The total premium income of private sector life insurance companies declined to Tk 70,953.85 million in 2016 from Tk 79,246.19 million in 2015.

The total assets of the private sector life insurance companies stood at Tk 327,675.73 million in 2016 as against Tk 311,125.80 million in 2015.

The gross premium income of non-life private sector insurance companies increased to Tk.25,392.52 million in 2016 from Tk. 24,307.85 million in 2015 registering a growth rate of 4.46%. The total assets stood at Tk. 67,846.62 million in 2016 whereas it was Tk. 63,035.95 million in 2015. The total investment stood at Tk. 34,016.84 million in 2016 while it was Tk. 32,164.19 million in 2015.



#### BUSINESS PERFORMANCE OF THE COMPANY :-

Crystal Insurance is committed to bring about operational excellence in all tiers of the organization, it emphasizes the need for further developing core business, improving underwriting skills and claim processing. The Company worked hard to strengthen bilateral relationship with the valued clients which helped to increase business and underwriting profitability significantly. Despite various negative impact/factor in overall insurance sector, operational performance of Crystal Insurance in 2017 is considered as satisfactory. The Company earned Gross Premium of Tk. 40,86,61,693.00 during the year 2017.

#### Crude Oil.

Crystal Insurance has always been committed to settle insurance claims within the shortest possible time for keeping continuously good business relationship with the clients. The Board of Directors of the Company firmly believe in maintaining strong commitments for effective handling of claims and has enhanced its reputation in the market for expeditious settlement of claims during the year. Crystal Insurance achieved reputation for its expeditious settlement of claim and capped with

this honour stepped into 18th year of its successful operation.

Crystal Claim Department is fully equipped with devoted and efficient professionals capable of providing personalized services to the valued clients round the clock. Simple procedures and formalities are followed in settlement of claims at the earliest.

The Executives of Claims Department promptly rush to the spot of incident accompanied by a government licensed surveyor and take all necessary steps to minimize loss. Partial on account payment on the basis preliminary survey report is also paid to the insured considering severity of loss.

In the year 2017, we have settled 108 numbers of Gross claims for Tk. 9,11,80,269.00 on account of Fire, Marine, Motor and Miscellaneous Insurance Business. Following are the figures of settlement of Gross claims during the last 05(Five) years:

Year	Figure in Taka
2013	4,55,12,686.00
2014	5,11,59,523.00
2015	7,21,06,267.00
2016	9,86,12,007.00
2017	9,11,80,269.00
Total:-	35,85,70,752.00

## DIVIDEND:4

The Board of Directors in it's 77th meeting held on 13th February, 2018 recommended 7% Cash Dividend to the shareholders from available profit during the year 2017.



#### DIRECTORS:

In accordance with the provisions of the Clause Nos. 112, 113 & 114 of the Articles of Association of the Company, the following Directors will retire as per statutory regulations:-

01.	Mr. Md. Tajul Islam		***	Folio # 00006
02.	Mrs. Farhana Danesh	***	***	Folio # 00010
03.	Mrs. Farzana Munny	***	***	Folio # 00021
04.	Mr. Asoke Ranian Kapuria	222		Folio # 00027

Being eligible for re-election, they offered themselves for re-election and there being no other contestants, they are re-elected.

### CREDIT RATING:

The Company has been rated as grade "A3 Grade" in long term by the government approved CREDIT RATING AGENCY BANGLADESH LIMITED (CRAB) which is valid upto 30th June, 2018. We hope, it would be improved a good step during the year 2018 comparing to last year 2017.



A brief class-wise summary of operational performance for the year 2016 is furnished below:-

gure in Taka

Particulare	H	Fire	Marine	ine	Motor	tor	W	Misc.	To	Total	Grand Total	Total
	Private	Public	Private	Public	Private	Public	Private	Public	Private	Public	2017	2016
Grass Premium	57,030,225.00	191,636.00	191,636.00 154,090,384.00	7,925,841.00	5,825,638.00	2,552,342,00	12,741,723.00	23,304,104.00	359,687,970.00	48,973,723.00	408,661,693.00	390,354,116.00
Re-Insurance ceded	57,030,225.00	191,636,00	191,636.00 154,090,384.00	7,925,641.00	5,825,638.00	2,552,342.00	12,741,723.00	23,304,104.00	359,687,970.00	48,973,723.00	408,661,693.00	390,354,116.00
Net Premium	21,989,712.00	1,017,224,00 120,617,202	120,617,202.00	4,291,723.00	35,656,888.00	2,489,710.00	10,378,185,00	1,072,318.00	288,641,987,00	8,870,975.00	297,512,962.00	292,593,856.00
Commission earned	9,256,510.00	545,229.00	9,536,764.00	2,678,589.00	20	10	181,426.00	2,881,691,00	18,974,700.00	6,105,509,00	25,080,209.00	21,954,983,00
Commission paid	3,554,033.00	0	23,227,654.00	to	5,373,545.00	*	1,911,058.00	*	54,066,290.00	*	54,066,290.00	50,447,357.00
Management exp. (Reserve A/C)	42,830,668.00	390,458.00	42,028,814.00	1,337,432.00	9,771,597.00	662,821.00	3,475,360.00	1,279,564.00	98,106,439,00	3,670,275.00	101,776,714.00	106,108,768.00
Management exp. (P/L A/C)	*	8 =	*	8	*	+			40,383,197.00	42,222.00	40,425,419.00	19,965,926.00
Net claim	8,753,497.00	72,095.00	(771,639.00)	936,743.00	8,557,205.00	125,451.00	1038,582.00	79,302.00	67,577,645.00	1,313,591,00	68,891,236.00	87,222,129,00
Underwriting profit	(13,373,328.00)	4	61,878,146.00		14,322,865.00	33	10,394,290.00	it	73,221,973.00	2 = 2	73,221,973,00	52,485,536,00



### AUDITORS

M/s. Mahfel Huq and Company, Chartered Accountants was appointed as auditor of the Company in 17th Annual General Meeting for the year 2017 and being eligible, offered themselves for re-appointment for the year 2018.

#### INITIAL PUBLIC OFFERING (IPO):

As per Insurance Act-2010, the Board of Directors of the Company have decided to go for Initial Public Offering (IPO) after completing formalities of raising paid up Capital to Tk. 40,00,00,000/- from Tk.6,00,00,000/-. The portion of Sponsor Directors and Public shall be 60% and 40% i.e. Shares' amount Tk. 24,00,00,000/- and Tk. 16,00,00,000/- respectively. Though Crystal Insurance Company Limited (CICL) has been operating insurance business since June, 2000 as one of the General Insurance Companies of third generation, but already strengthened it's financial basement & established a glorious position & reputation in the insurance market as well as the country.

#### CONCLUSION:

At the end, I on behalf of the Board of Directors of CICL and on my own behalf, take the opportunity to express deep gratitude and appreciation to all of our valued business clients who reposed confidence on us as an insurer, and the well-wishers, the patrons and the shareholders, the Insurance Development & Regulatory Authority, Ministries of Finance and Commerce, the Bangladesh Bank, Scheduled Banks and Financial Institutions, the Register of Joint Stock Companies & Firm, Bangladesh Securities and Exchange Commission, the Sadharan Bima Corporation, the Bangladesh Insurance Association and the Bangladesh Insurance Academy for their kind co-operation and support extended to CICL.

Finally, I sincerely thank the company's management, all executives, officers and staff members whose honest and dedicated services made it possible to bring Crystal Insurance Company Limited to it's present height of success.

Abdullah Al-Mahmud

Chelle Quelie

Chairman



**AUDITORS' REPORT** 



FINANCIAL STATEMENTS







BGIC Tower (4th Floor) 34, Topkhana Road Dhaka-1000, Bangladesh Tel: +88-02-9553143, 9581786 Fax: +88-02-9571005

E-mail: mh@mahfelhuq.com Web: www.mahfelhuq.com

## INDEPENDENT AUDITOR'S REPORT TO THE SHAREHOLDERS OF CRYSTAL INSURANCE COMPANY LIMITED

### Report on the financial statements

We have audited the accompanying Balance Sheet of "Crystal Insurance Company Limited" (CICL) (the "Company") which comprise the Balance Sheet (Statement of Financial Position) as at December 31, 2017 and the related Revenue Accounts, Statement of Profit or Loss and other Comprehensive Income (Profit and Loss Account), Profit and Loss Appropriation Account, Statement of Changes in Equity and Statement of Cash Flows and a summary of significant accounting policies and other explanatory notes for the year then ended.

### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these Financial Statements in accordance with Bangladesh Accounting Standard (BAS)/Bangladesh Financial Reporting Standards (BFRS), the Companies Act, 1994, the Insurance Act, 2010, the Securities and Exchanges Rules, 1987 and other applicable laws and regulations and for such internal control as management determines, which is necessary to enable the preparation of Financial Statements that are free from material misstatements, whether due to fraud and error.

### Auditor's Responsibility

Our responsibility is to express an opinion on these Financial Statements based on our audit. We conducted our audit in accordance with Bangladesh Standards on Auditing (BSA). Those Standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the Financial Statements are free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the Financial Statements. The procedures selected depended on the auditors judgment, including the risks assessment of material misstatement of the Financial Statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the Financial Statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.



An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the Financial Statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Opinion

In our opinion, the Financial Statements, in all materials respects, give a true and fair view of the Financial Position of the company as at 31 December, 2017, of its financial performance and of it's Cash Flows for the year then ended and Financial Statements were prepared in accordance with Bangladesh Financial Reporting Standards (BFRSs), the Companies Act 1994, the Insurance Act 2010, the Insurance Rules 1958, the Securities and Exchange Rules 1987 and other applicable laws and regulations.

### Report on Other legal and regulatory requirements :

- We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit and have made due verification thereof;
- In our opinion, proper books of account, records and other statutory books as required by law have been kept by the Company so far as it appeared from our examination of those books; and proper returns adequate for the purpose of our audit have been received from branches not visited by us;
- iii) As per section 63(2) of the Insurance Act 2010, in our opinion to the best of our knowledge and belief and according to the information and explanations given to us, all expense of management wherever incurred and whetherincurred directly or indirectly, in respect of insurance business of the company transacted in Bangladesh during the year under report have been duly debited to the related Revenue Accounts, Profit and loss Account and Profit and Loss Appropriation Account of the Company;
- iv) The Information and explanations required by us have been received and found satisfactory;
- v) The company's Balance Sheet (Financial Position) and Statement of Profit and Loss account and its Cash Flows dealt with by the report are in agreement with the books of account and returns;
- vi) The Expenditure incurred was for the purposes of the Company's business.

Dated, Dhaka 13 February, 2018 Mahfel Huq & Co. Chartered Accounts



## **Statement of Financial Position (Balance Sheet)**

As at December 31,2017

Particulars	Notes	Amount in Taka 2017	Amount in Taka 2016
Shareholders' Equity & Liabilities	33300.000		
Shareholders' Equity			
Authorised Capital 100,000,000 Ordinary shares of Tk, 10 each		1,000,000,000	1,000,000,000
Issued, Subscribed & Paid up Capital	3.00	240,000,000	60,000,000
24,000,000 Ordinary share of Tk. 10 each fully paid up Reserves and Surplus	4.00	263,101,198	334,681,937
Reserve for Exceptional Losses Profit & Loss Appropriation Account Investment Fluctuation Fund General Reserve Share Money Deposit		233,952,136 11,765,050 6,384,012 11,000,000	193,085,967 40,558,748 2,537,222 10,500,000 88,000,000
Total Shareholders Equity		503.101.198	394,681,937
Liabilities and Provisions			
Balance of Funds and Accounts	5.00	120,581,415	118,233,490
Fire Insurance Revenue Account Marine Insurance Revenue Account Motor Insurance Revenue Account Misc. Insurance Revenue Account		49,202,775 51,539,800 15,258,639 4,580,201	47,415,832 47,110,302 14,103,630 9,603,726
Deposit Premium Estimated liabilities in respect of outstanding claims	6.00	13,496,717	11,535,948
whether due or intimated	7.00	75,124,182	52,835,149
Amounts due to other persons or bodies carrying on insurance business	8.00	128,537,541	132,436,165
Sundry Creditors	9.00	38,883,888	44,506,817
Total Liability		376,623,743	359,547,569
Total Shareholders' Equity & Liabili	ties	879,724,941	754,229,506

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA

Chief Executive Officer

A.H.M. Mozammel Hoque

Director

Farhana Nasrin

Director

Abdullah-Al-Mahmud Chairman

Signed as per our separate report of same date

Dated: Dhaka, 13th February, 2018

Mahfel Hug & Co Chartered Accountants



### **Statement of Financial Position (Balance Sheet)**

As at December 31, 2017

Particulars	Notes	Amount in Taka 2017	Amount in Taka 2016
Property and Assets			
Non-Current assets		430,473,470	374,454,309
Property, plant & equipments	10.00	51,838,407	64,185,142
Advance against land & office space	11.00	275,926,900	261,828,000
Investments	12.00	76,578,148	20,935,888
Investment (owner- occupied Property)	12.03	26,130,015	27,505,279
Current assets		107,032,887	98,484,792
Inventories	13.00	1,361,593	1.197.046
Sundry Debtors (including advances, deposits and prepayments)	14.00	25,010,970	27,675,500
Interest Accrued but not due	15.00	6,194,197	5,096,514
Amount due from other persons or bodies carrying on insurance business	16.00	74,466,127	64,515,732
Cash and Cash Equivalent	(c)	342,218,584	281,290,405
Cash in hand	17.00	2,723,455	1,890,970
Cash at Banks on STD accounts	C-MARKETAL I	23,387,680	106.187,601
Cash at Banks on CD accounts		4,707,449	5,661,834
Fixed Deposit Receipt (FDR) with Banks	18.00	311,400,000	167,550,000
Total assets		879,724,941	754.229.506
			7041220,000
Net Asset Value (NAV) Per Share		20.96	22.21

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA Chief Executive Officer A.H.M. Mozammel Hoque

Farhana Nasrin Director

Director

Abdullah-Al-Mahmud

Chairman

Signed as per our separate report of same date

Dated: Dhaka, 13th February, 2018

Mahfel Hug & Co Chartered Accountants

hughs.



## Statement of Profit or Loss and other Comprehensive Income

For the year ended December 31,2017

Particulars	Notes	Amount in Taka 2017	Amount in Taka 2016
Expenses of management (Not applicable to any particular fund or account)		40,425,419	19,965,926
Advertisement & Publicity Audit fees Bank Charges Branch Opening Fee Bima Mela Exise Duty Depreciation Director's meeting attendance fees Donation & Subscription Fees and Charges Bangladesh Insurance Association Business Development Expenses (SBC)		129,066 300,000 387,755 - 266,300 25,761,818 150,000 146,500 122,500 300,000 42,222	434,525 275,000 333,164 150,000 406,212 237,494 14,497,900 115,000 435,000 115,000 200,000 40,000
Renewal & Registration including penalty paid to IDRA  Profit transferred to profit & loss appropriation account	nt	12,819,258 54,567,640	2,726,631 50,499,862
Total		94,993,059	70,465,788
Profit/(Loss) transferred from:		73,221,973	52,485,536
Fire Marine Cargo & Hull Motor Miscellaneous		(13,373,328) 61,878,146 14,322,865 10,394,290	(13,705,989) 43,313,654 11,489,951 11,387,920
Interest Income	19.00	18,061,968	15,745,306
Other Income	20.00	3,709,118	2,234,946
Total		94,993,059	70.465,788
Other comprehensive income Changes in fare value the shares available for sale (Investment Fluctuation Fund)		3,846,790	2,537,222
Total		3,846,790	2,537,222

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA Chief Executive Officer A.H.M. Mozammel Hoque Director Farhana Nasrin Director Abdullah-Al-Mahmud

Chairman

Signed as per our separate report of same date

Dated: Dhaka, 13th February, 2018

Mahfel Huq & Co Chartered Accountants



### **Profit and Loss Appropriation Account**

For the year ended December 31,2017

Particulars	Notes	Amount in Taka 2017	Amount in Taka 2016
Opening balance of Appropriation Account  Net Profit for the year brought down		40,558,748 54,567,640	41,866,129 50,499,862
Total		95,126,388	92,365,991
		83,361,338	51,807,243
Reserve for Exceptional Losses Provision for Companies Income Tax Deferred tax liabilities General Reserve Dividend paid Bonus Share Dividend paid from last year profit	4.02 9.02 4.03	40,866,169 4,795,169 500,000 30,000,000 7,200,000	39,035,412 4,294,781 977,050 1,500,000 6,000,000
Balance transferred to balance sheet		11,765,050	40.558,748.00
Total		95,126,388	92,365,991
Earning Per Share (EPS) (Tk.10 each)		2.07	2.54

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA Chief Executive Officer A.H.M. Mozammel Hoque

Director

Farhana Nasrin

Director

Abdullah-Al-Mahmud

Chairman

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Dated: Dhaka, 13th February, 2018

Mahfel Huq & Co

Chartered Accountants



### **Statement of Cash Flows**

For the year ended 31 December, 2017

		Amount in Taka 2017	Amount in Taka 2016
A.	Cash Flow from Operating Activities:		
	Collection from premium	360,423,564	341,348,533
	Other Income	3,057,944	1,739,946
	Management Expenses, Re-Insurance &		
	Claim, Agency Commission	(291,118,405)	(279,654,849)
	Advance Expenses	(4,203,800)	(2,434,577)
	Advance Income Tax	(4,218,783)	(10,948,202)
	Net Cash Flow from Operating Activities	63,940,520	50,050,851
B.	Cash Flow from Investing Activities:		
D.	Acquisition of Fixed Assets	(12,039,819)	(8,282,928)
	Advance for Property (Fixed Assets)	(14,098,900)	(51,252,000)
	Interest Income	16,964,285	16,404,566
	Dividend Received	969,754	495,000
	Investment on BGTB	(16,000,000)	450,000
	Investment made (Share)	(34,318,061)	(9,000)
	Net Cash Flow from Investing Activities	[58,522,741]	[42,644,362]
C.	Cash Flow from Financing Activities:		
	Share Money Deposit	62,000,000	40,650,000
	Dividend Paid	(6,489,600)	(5,820,000)
	Net Cash Flow from Financing Activities	55,510,400	34,830,000
Incr	ease in Cash and Cash Equivalents (A+B+C)	60,928,179	42,236,489
Add	: Cash and Cash Equivalents at the beginning	281,290,405	239,053,916
Cas	h and Cash Equivalents at the end of the year	342,218,584	281,290,405
Net	Operating Cash Flows per share	2.66	2.81

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA

Chief Executive Officer

A.H.M. Mozammel Hoque

Director

Farhana Nasrin Director

Abdullah-Al-Mahmud

Chairman

Dated: Dhaka, 13th February, 2018

## STATEMENT OF CHANGES IN SHAREHOLDERS' EQUITY

For the year ended 31st December 2017

Particulars	Share Capital	Reserve for Exceptional Losses	General Reserve	Investment Fluctuation Fund	P&L Appropriation a/c	Share Money Deposit	Total
Balance on 1st January, 2017	000'000'09	193,085,967	10,500,000	2,537,222	40,558,748	88,000,000	394,681,937
Changes in fare value				3,846,790	+	14	3,846,790
Cash Dividend paid for 2016		74	1.51	(4)	(7,200,000)	16a))	(7,200,000)
Profit after tax		4	*		49,772,471		49,772,471
Reserve for Exceptional Losses	4	40,866,169	*		(40,866,169)		
Share Money Deposit				9	60	(88,000,000)	(88,000,000)
General Reserve			200,000		(200,000)	A)	£
Paid-up Capital Bonus Share	30,000,000	14			(30,000,000)	3	y
Paid-up Capital Cash	150,000,000	10		-	E		150,000,000
Balance on 31st December, 2017 240,000,000		233,952,136	11,000,000	6,384,012	11,765,050	*	503,101,198

The annexed notes 1 to 28 form an integral part of these financial statements

A.H.M. Mozammel Hoque

Director

Director

Signed as per our separate report of same date

Farhana Nasrin

Abdullah-Al-Mahmud

Chairman

Chartered Accountants Mahfel Huq & Co

Dated: Dhaka, 13th February, 2018

Chief Executive Officer Mia Fazle Karim FCA



### **Consolidated Revenue Account**

For the year ended December 31,2017

Particulars	Notes	Amount in Taka 2017	Amount in Taka 2016
Claims under policies less re-insurances:		91,180,269	98,612,007
Claims paid during the year		87,930,392	94,817,041
Paid/Adjusted on PSB		16,810,307	652,388
Recovered/Adjusted on PSB		(15,496,716)	(11,714,272)
Recovered/Adjusted on reinsurance ceded		(20,352,747)	3,466,972
Claims outstanding at the end of the year		75,124,182	52,835,149
Claims outstanding at the end of the previous year		(52,835,149)	(41,445,271)
Agent Commission		54,066,290	50,447,357
Management Expenses	21.00	101,772,281	106,105,439
Stamp Duty		4,433	3,329
Balance of account at the end of the year		120,581,415	118,233,490
as shown in the Statement of financial position being reserve for unexpired risks @ 40% of premium income of the year		117,954,365	116,240,243
(Fire, Marine Cargo, Motor & Misc)  @ 100% of premium income of the year (Marine Hull)		2,627,050	1,993,247
Profit transferred to Statement of Comprehensive Incom	ne	73,221,973	52,485,536
Total		440,826,661	425,887,158

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA

Chief Executive Officer

A.H.M. Mozammel Hoque

Director

Farhana Nasrin

Director

Abdullah-Al-Mahmud Chairman

Signed as per our separate report of same date

Dated: Dhaka, 13th February, 2018



### **Consolidated Revenue Account**

for the Year ended December 31,2017

Particulars	Notes	Amount in Taka 2016	Amount in Taka 2016
Balance of Account at the beginning of the year		118,233,490	111,338,319
Premium less reinsurances:		297,512,962	292,593,856
Premium underwritten		359,687,970	347,897,622
Premium on PSB		48,973,723	42,456,494
Reinsurance premium on PSB		(40,102,748)	(35,206,000)
Reinsurance premium ceded		(71,045,983)	(62,554,260)
Commission on reinsurances:		25,080,209	21.954,983
Commission earned on re-insurance ceded		18,974,700	16,432,871
Commission earned on PSB		6,105,509	5,522,112
Total		440,826,661	425,887,158

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA Chief Executive Officer

A.H.M. Mozammel Hoque Director

**Farhana Nasrin** Director

Abdullah-Al-Mahmud Chairman

Signed as per our separate report of same date

Dated: Dhaka, 13th February, 2018



### **Fire Insurance Revenue Account**

For the year ended December 31,2017

Particulars Notes	Amount in Taka 2017	Amount in Taka 2017
Claims under policies less re-insurances:	77,619,901	75,112,339
Claims paid during the year	65,877,754	66,911,959
Paid/Adjusted on PSB	172,095	80,650
Recovered/Adjusted on PSB	2	(738)
Recovered/Adjusted on reinsurance ceded	(7,124,257)	3,466,972
Claims outstanding at the end of the year	50,961,000	32,266,691
Claims outstanding at the end of the previous year	(32,266,691)	(27,613,195)
Agent Commission	23,554,033	23,231,791
Management Expenses 21.00	43,220,913	45,967,602
Stamp Duty	213	256
Balance of account at the end of the year		
as shown in the Statement of financial position being reserve		
for unexpired risks @ 40% of premium income of the year	49,202,775	47,415,832
Profit/(Loss) transferred to Statement of Comprehensive Income	(13,373,328)	(13,705,989)
Total	180,224,507	178,021,831

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA Chief Executive Officer A.H.M. Mozammel Hoque Director

Farhana Nasrin Director Abdullah-Al-Mahmud Chairman

Signed as per our separate report of same date

Dated: Dhaka, 13th February, 2018



### **Fire Insurance Revenue Account**

for the Year ended December 31, 2017

Particulars	Notes	Amount in Taka 2017	Amount in Taka 2016
Balance of Account at the beginning of the year		47,415,832	49,742,293
Premium less reinsurances:		123,006,936	118,539,580
Premium underwritten		157,030,225	154,563,420
Premium on PSB		5,191,636	3,227,271
Reinsurance premium on PSB		(4,174,412)	(2,237,382)
Reinsurance premium ceded		(35,040,513)	(37,013,729)
Commission on reinsurances:		9,801,739	9,739,958
Commission earned on re-insurance ceded		9,256,510	9,396,114
Commission earned on PSB		545,229	343,844
Total		180,224,507	178,021,831

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA Chief Executive Officer A.H.M. Mozammel Hoque

Director

Farhana Nasrin Director Abdullah-Al-Mahmud Chairman

Signed as per our separate report of same date

Dated: Dhaka, 13th February, 2018



### **Marine Insurance Revenue Account**

for the Year ended December 31, 2017

Particulars Notes	Amount in Taka 2017	Amount in Taka 2016
Claims under policies less re-insurances:	4,222,734	12,775,953
Claims paid during the year	12,456,851	17,447,733
Paid/Adjusted on PSB	5,768,164	177,328
Recovered/Adjusted on PSB	(4,831,421)	(11,406,614)
Recovered/Adjusted on reinsurance ceded	(13,228,490)	
Claims outstanding at the end of the year	18,515,826	14,458,196
Claims outstanding at the end of the previous year	(14,458,196)	(7,900,690)
Agent Commission	23,227,654	18,641,908
Management Expenses 21.00	43,365,178	41,579,074
Stamp Duty	1,068	
Balance of account at the end of the year	51,539,800	47,110,302
as shown in the Statement of financial position being reserve for		
unexpired risks @ 40% of premium Income of the year (Marine Cargo)	48,912,750	45,117,055
@ 100% of premium income of the year (Marine Hull)	2,627,050	1,993,247
Profit/(Loss) transferred to Statement of Comprehensive Income	61,878,146	43,313,654
Total	184,234,580	163,420,891

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA Chief Executive Officer A.H.M. Mozammel Hoque Director

Farhana Nasrin Director Abdullah-Al-Mahmud

Chairman

Signed as per our separate report of same date

Mahfel Huq & Co

Chartered Accountants

Dated: Dhaka, 13th February, 2018



### **Marine Insurance Revenue Account**

for the Year ended December 31, 2017

Particulars	Notes	Amount in Taka 2017	Amount in Taka 2016
Balance of Account at the beginning of the year		47,110,302	39,128,741
Premium less reinsurances:		124,908,925	114,785,884
Premium underwritten		154,090,384	136,151,312
Premium on PSB		17,925,641	17,336,453
Reinsurance premium on PSB		(13,633,918)	(13,711,980)
Reinsurance premium ceded		(33,473,182)	(24,989,901)
Commission on reinsurances:		12,215,353	9,506,266
Commission earned on re-insurance ceded		9,536,764	6,805,598
Commission earned on PSB		2,678,589	2,700,668
Total		184,234,580	163,420,891

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA Chief Executive Officer A.H.M. Mozammel Hoque

Director

Farhana Nasrin

Director

Abdullah-Al-Mahmud

Chairman

Signed as per our separate report of same date

Dated: Dhaka, 13th February, 2018

Mahfel Huq & Co

Chartered Accountants



### **Motor Insurance Revenue Account**

for the Year ended December 31, 2017

Particulars	Notes	Amount in Taka 2017	Amount in Taka 2016
Claims under policies less re-insurances:		6,860,761	9,771,679
Claims paid during the year Paid/Adjusted on PSB Claims outstanding at the end of the year Claims outstanding at the end of the previous year		8,557,205 125,451 4,183,414 (6,005,309)	7,141,516 82,793 6,005,309 (3,457,939)
Agent Commission  Management Expenses  Stamp Duty	21.00	5,373,545 10,431,445 2,973	5,013,508 10,054,108 2,744
Balance of account at the end of the year as shown in the Statement of financial position being reserve for unexpired risks @ 40% of premium income of the year		15,258,639	14,103,630
Profit/(Loss) transferred to Statement of Comprehensive In	come	14,322,865	11,489,951
Total		52,250,228	50,435,620

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA Chief Executive Officer A.H.M. Mozammel Hoque

Director

Farhana Nasrin

Director

Abdullah-Al-Mahmud Chairman

Signed as per our separate report of same date

Dated: Dhaka, 13th February, 2018



### **Motor Insurance Revenue Account**

for the Year ended December 31, 2017

Particulars	Notes	Amount in Taka 2017	Amount in Taka 2016
Balance of Account at the beginning of the year		14,103,630	15,176,544
Premium less reinsurances:		38,146,598	35,259,076
Premium underwritten		35,825,638	33,438,103
Premium on PSB		2,552,342	2,158,473
Reinsurance premium on PSB		(62,632)	
Reinsurance premium ceded		(168,750)	(337,500)
Total		52,250,228	50,435,620

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA Chief Executive Officer

A. H.M. Mozammel Hoque Director Farhana Nasrin Director Abdullah-Al-Mahmud

Chairman

Signed as per our separate report of same date

Dated: Dhaka, 13th February, 2018



### **Miscellaneous Insurance Revenue Account**

for the Year ended December 31, 2017

Particulars	Notes	Amount in Taka 2017	Amount in Taka 2016
Claims under policies less re-insurances:		2,476,873	952,036
Claims paid during the year		1,038,582	3,315,833
Paid/Adjusted on PSB		10,744,597	311,617
Recovered/Adjusted on PSB		(10,665,295)	(306,920)
Claims outstanding at the end of the year		1,463,942	104,953
Claims outstanding at the end of the previous year		(104,953)	(2,473,447)
Agent Commission		1,911,058	3,560;150
Management Expenses	21.00	4,754,745	8,504,655
Stamp Duty		179	329
Balance of account at the end of the year as shown in the Statement of financial position being reserve for unexpired risks @ 40% of premium income of the year		4,580,201	9,603,726
Profit/(Loss) transferred to Statement of Comprehensive	Income	10,394,290	11.387.920
Total		24,117,346	34,008.816

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA Chief Executive Officer A.H.M. Mozammel Hoque

Director

Farhana Nasrin

Director

Abdullah-Al-Mahmud

Chairman

Signed as per our separate report of same date

Dated: Dhaka, 13th February, 2018

Mahfel Huq & Co

Chartered Accountants



### **Miscellaneous Insurance Revenue Account**

for the Year ended December 31, 2017

Particulars	Notes	Amount in Taka 2017	Amount in Taka 2016
Balance of Account at the beginning of the year		9.603,726	7.290,741
Premium less reinsurances:		11,450,503	24,009,316
Premium underwritten Premium on PSB Reinsurance premium on PSB Reinsurance premium ceded		12,741,723 23,304,104 (22,231,786) (2,363,538)	23,744,787 19,734,297 (19,256,638) (213,130)
Commission on reinsurances:	*	3,063,117	2,708,759
Commission earned on re-insurance ceded Commission earned on PSB		181,426 2,881,691	231,159 2,477,600
Total		24,117,346	34,008,816

The annexed notes 1 to 28 form an integral part of these financial statements

Mia Fazle Karim FCA Chief Executive Officer

A. H.M. Mozammel Hoque Director Farhana Nasrin Director Abdullah-Al-Mahmud Chairman

Signed as per our separate report of same date

Dated: Dhaka, 13th February, 2018



### **Notes to the Accounts**

### As at and for the year ended 31 December, 2017

### 1.00 General Information

### 1.01 Legal form of the Company

Crystal Insurance Company Limited (CICL) was incorporated as a Public Limited Company on 11th November, 1999 under the Companies Act, 1994 having registered office in Bangladesh. CICL obtained permission to commence Insurance business from Chief Controller of Insurance, Directorate of Insurance, and Government of the Peoples Republic of Bangladesh on 23rd December, 1999. The Principal place of business of the Company is at DR Tower (14th Floor), 65/2/2, Box Culvart Road, Purana Paltan, Dhaka-1000, Bangladesh which is also the registered office of the company. CICL is engaged in General Insurance business within the meaning of Insurance Act, 1938 (as amended in 2010.)

### 1.02 Principal Activities and Nature of Operations

The Principal activity of the company continues to be carrying on non-life insurance businesses. There was no significant change in the nature of the Principal activities of the company during the year 2017.

### 1.03 Reporting period

The financial statements of the company cover one calendar year from 1st January to 31st December, 2017.

### 1.04 Date of Financial Statements authorized for issue

Financial Statements of the company for the year ended December 31, 2017 were authorized for issue on February 13, 2018 in accordance with a resolution of the Board of Directors.

### 2.00 Summary of Significant Accounting and Related Policies

### 2.01 Basis of Preparation

The financial Statements of the company under reporting have been prepared on using going concern basis and on accrual basis under historical cost convention. The preparation and presentation of the financial statements and disclose of information have been made in accordance with Insurance Act 1938 (as amended in 2010), the Insurance Rules 1958 and where permisable, BAS and BFRS. and non contadictory. The revenue account for Fire, Marine, Motors and Misc business has been prepared in accordance with "Form F" in part II of the 3rd scheddule. Statement of Cash flows, statement of Changes equity has been prepared in accordance with BAS 1, and BAS 7. Disclosure of financial information as required by Insurance Act, 2010 have been complied with while preparing statement of financial position, statement of comprehensive income and revenue accounts for specific classes of insurance business in the form set forth in the first, second and third schedule of the Insurance act and also in compliance with the companies act 1994. In addition, the Bangladesh Securities and Exchange Commission rules 1987, Listing Regulations of Dhaka Stock Exchange Ltd. (DSE) & Chittagong Stock Exchange Ltd. (CSE), International Accounting Standards(IAS) a adopted by the Institute of Chartered Accountants of Bangladesh (ICAB), as Bangladesh Accounting Standards(BAS) have also been complied with.

### 2.02 Application of Bangladesh Financial Reporting Standards (BFRS)

The Accounting and Financial Reporting Standards that are applicable for the financial statements for the year under review, include the following:



- BAS 1 Presentation of Financial Statements
- BAS 2 Inventory
- BAS 7 Statements of Cash Flows
- BAS 8 Accounting Policies, Changes in Accounting Estimates and Erros
- BAS 10 Events after the Reporting Period
- BAS 12 Income Taxes
- BAS 16 Property, Plant and Equipment
- BAS 18 Revenues
- BAS 19 Employee Benefits
- BAS 26 Accounting and Reporting by Retiredment Benefits Plan
- BAS 37 Provisions, Contingent Liabilities and Contingent Assets
- BAS 40 Investment Property

### 2.03 Components of the Financial Statements

Following the Insurance Act, 1938(as amended in 2010) and BAS-1 "Presentation of Financial Statements", the company's complete set of financial statements include the following components:

- a) Balance Sheet (Statement of Financial Position) as at December 31, 2017.
- b) Statement of Profit or Loss and other Comprehensive Income (Profit and Loss Account) for the year ended December 31,2017.
- c) Profit and Loss Appropriation Account for the year ended December 31, 2017.
- d) Consolidated Revenue Account for the year ended December 31, 2017.
- e) Fire Insurance Revenue Account for the year ended December 31, 2017.
- f) Marine Insurance Revenue Account for the year ended December 31, 2017.
- g) Motor Insurance Revenue Account for the year ended December 31, 2017.
- h) Miscellaneous Insurance Revenue Account for the year ended December 31, 2017.
- i) Statement of Changes in Equity for the year ended December 31, 2017.
- j) Statement of Cash Flows for the year ended December 31, 2017.
- k) Notes to the Financial Statements and Significant Accounting Policies.

### 2.04 Going Corncern:

The accompanying financial statements has been prepared on a GC basis which indicates that the realization of assetes and discharge of liabilities will be done in the normal case of business and the management belives the entity is able to continue its operator for foreseeble future.

### 2.05 Premium Recognition

Premium is recognized when insurance policies are issued, but the premium of company's share of public sector insurance business (PSB) is accounted for in the year in which the statement of account from Sadharan Bima Corporation is received. Up to 31 December 2017 statement of account for the period 1st July 2016 to 30th June 2017 have been received and, accordingly, the company's share of PSB for that period has been recognized in these financial statements.

### 2.06 Accounting Estimates

Preparation of financial statements requires management to make judgments, estimates and assumptions that affect the application of policies and reported amount of assets and liabilities, income and expenses. The estimates and underlying assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstance, the results of which form the basis of making the judgments amount carrying values of assets and liabilities that are not readily apparent from other sources. While management believes that the amount included in the financial statement reflect the company's best estimates and assumptions, actual result could differ from estimates.



The estimates and underlying assumptions are reviewed on an ongoing basis, Revisions of the accounting estimates are recognized in the period in which the estimates are revised.

Significant areas requiring the use of management estimates in these financial statements relate to the useful life of depreciable assets and provisions for loans. However, assumptions and judgments made by management in the application of accounting policies that have significant effect on the financial statements are not expected the result in material adjustment to the carrying amount of assets and liabilities in the next year.

### 2.07 Functional and presentation currency

The financial Statements are presented in Bangladeshi Taka which is the company's functional currency except indicated otherwise.

### 2.08 Materiality and aggregation

Each material class of similar items is presented separately in the financial Statements. Item of dissimilar nature as function are presented separately unless they are immaterial.

### 2.09 Property, plant and equipment

### i) Recognition and measurement

Property, plant and equipment are recognized if it is probable that future economic benefit associated with the asset will flow to the Company and cost of the asset can be measured reliably. Items of property, plant and equipment are measured at cost less accumulated depreciation and accumulated impairment losses.

Cost includes expenditure that is directly attributable to the acquisition of the asset. The cost selfconstructed assets includes the cost of material and direct labour, any other costs directly attributable to bringing the asset to a working condition for its intended use and the cost of dismantling and removing the items and restoring the site on which they are located.

Gains and losses on disposal of items of property, plant and equipment are determined by comparing the proceeds from disposal with the carrying amount of property, plant and equipment. When revalued assets are sold, the relevant amount included in the revaluation reserve is transferred to retained earnings.

### ii) Subsequent cost

The cost of replacing a component of an items of property, plant and equipment is recognized in the carrying amount of the item if it is probable that the future economic benefits associated with the part will flow to the company and its cost can be measured reliably. The carrying amount of the replaced component is de-recognised.

### III) Depreciation

Depreciation on property, plant and equipments has been charged on straight line method at the rates varying from 10% to 20% depending on the estimated useful lives of the Assets consistent with the past practice. Depreciation on additions to property, plant and equipments during the year has been charged from the date of acquisition. No depreciation has been charged on assets disposed off during the year. The rates of depreciation are furnished below;



Category of Assets	Rate of Depreciation
Furniture & Fixtures	10%
Office Equipments	15%
Office Decoration	10%
Telephone Installation	15%
Air Conditioners	15%
Sundry Assets	20%
Motor Vehicles	20%
Bye-cycle	10%
Building	5%

### iv) De-recognition

An item of properly, plant and equipment is de-recognised upon disposal or when no future economic benefits are expected from its use. Any gain or loss arising on de-recognition of the asset is included in the statement of comprehensive income in the year the asset is de-recognised.

### v) Impairment of assets

The carrying amounts of the company's non financial assets other than deferred tax assets are reviewed at regular interval to determine when there is any indication.

An impairment loss is recognized if the carrying amount of an asset or its cash generating unit exceeds its estimated recoverable amount. Impairment losses are recognized in the statement of comprehensive income. Considering the present conditions of the assets, management concludes that there is no such indication exists.

### 2.10 Investment in shares and securities:

All investments of CICL are initially recognized at cost, which include transaction cost and these are classified into the following categories:

- \*Held to Maturity
- \*Available for Sale
- \*Investment property under BAS-40.

### i) Held to Maturity

Investment with fixed maturity that the management has the intent and ability to hold to maturity are classified as held to maturity and are initially measured at cost.

### ii) Available for Sale

Available for sale investments are those non-derivative investment that are designated as available for sale or are not classified in any other category. These are primarily those investments that are intended to be held for an undefined period of time or may be sold in response to the need for liquidity are classified as available for sale. The Company follows trade date accounting for regular way purchase and sales of investment.

### 2.11 Employee Benefits

Company operates a recognised provident fund, Confirmed employees of (CICL) are eligible for the said provident fund. Employees of the Company contribute ten percent of their basic salary and CICL matches that contribution. The provident fund is wholly administered by a Board of Trustees and no part of the fund is included in the assets of CICL.



### 2.12 Investment Income Recognition

### i) Interest and dividend

Interest on debentures, Bangladesh Government Treasury Bond and FDRs are recognized on accrual basis. Interest on STD/SND account, cash dividend on investment in shares and other income are recognized as and when amount credited to our account. For stock dividend that received by the company against its investment, number of shares increased and average cost of investment decreased.

### ii) Other Income

Other income is recognized in the Statement of Comprehensive Income on the basis of a direct association of properly, plant & equipment and other non-current assets including investment have been accounted for in the statement of comprehensive income, having deducted from the proceeds on disposal, the carrying amount of the assets and related selling expenses.

### 2.13 Expenses and Taxes

### i) Recognition of expenses

Expenses are recognized in the statement of comprehension income on the basis of a direct association between the cost incurred and the earning of specific heads of income. All expenditure incurred has been charged to the statement of comprehensive income in the running of the baseness and in maintaining the property, plant and equipment in a state of efficiency.

### ii) Borrowing Costs

Borrowing costs that are directly attributable to the acquisition and construction of a qualifying asset from part of the cost of that asset and, therefore, should be capitalized. Other borrowing costs are recognized as expenses.

### 2.14 Income tax

Income tax expense comprises current tax and deferred tax. Income tax expense is recognized in the statement of Comprehension income.

### i) Current Tax

The tax currently payable is based on taxable profits for the year. Taxable profits differs from profits as reported in the statement of Comprehensive income because it excludes items of income or expenses that are taxable or deductible in other year or are never taxable or deductible. Company's liability for current tax is calculated using tax rates that have been enacted the financial position date.

### ii) Deferred tax assets / liabilities

Deferred tax is recognized on differences between the carrying amounts of assets and liabilities in the financial statement and the corresponding tax bases used in the computation of tax able profit and are accounted for using the income & expenditure method. Deferred tax liabilities are generally recognized for all taxable temporary difference. Deferred tax assets are generally recognized for all deductible temporary differences to the extent that it is probable that taxable profits will be available against which such differences can be utilized. Deferred tax is charged or credited to the statement of comprehensive income.

### 2.15 Reserve or contingencies Accounts

### i) Reserve for exceptional losses

In Line with Para 6, 4th Schedule of the Income Tax Ordinance 1984, to meet the exceptional losses, CICL sets aside 10% of the Gross Premium Income of the year in which it is set aside from the balance of the profit to the reserve for exceptional losses.



### ii) General Reserve

Transfer to to General Resurve from profits is done on a lum sum basis as management deems fit.

### 2.16 Segment Reporting

A business segment is a distinguishable component of the company that in providing services that are subject to risks and returns that are different from those of other business segments. The company accounts for segment reporting of operating results using the classes of business. The performance of segments is evaluated on the basis of underwriting results of each segment. The company has four primary business segments for reporting purposes namely fire, marine, motor and miscellaneous.

### 2.17 Earning per share

The Company presents basis earning per share (EPS) data for its ordinary shares. Basis EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Company by the weighted average number of ordinary shares outstanding during the period.

EPS = Earning attributable to Ordinary shareholders

Weighted avarage number of ordinary share outstanding during the year

	2017	2016
Net Profit After Tax	49,772,471	45,228,031
Weighted average Number of Ordinary Shares outstanding	24,000,000	17,800,000
during the year	2.07	2.54
Earning per share (EPS)		

### 2.18 Related party disclosure

Crystal Insurance Company Limited, in normal course of business, carried out a number of transactions with other entities that fall within the definition of related party contained in Bangladesh Accounting standard 24: "Related party Disclosures. All transactions involving relating parties arising in normal course of business are conductive on an arm's length basis a commercial rates on the same terms and conditions as Publicable to the third parties. Details of the related party transaction have been given in note 25.

### 2.19 Statement of Cash Flows

The statement of cash flows has been prepared in accordance with BAS-7 and the cash from the operating activities has been presented using direct method. Tax deducted at source from dividend for the year 2016 paid in 2017.

### 2.20 Branch Accounting

Crystal Insurance Company Limited now has (32) thirty two branches with no overseas branch as of December 31, 2017. Accounts of the branches are maintained at the head office from which these accounts are drawn up.

### 2.21 Employees Details:

During the year under review 414 employees are employed for the full time. Information of the employees is given below:

No of employees' received salary more than Tk. 3000/= per month	351
No of employees' received salary less than Tk. 3000/= per month	Nil
No part time employees are employed in the company	



### 2.22 Event after the reporting period

### Proposed Dividend

The proposed dividend is not recognized as a liability in the Financial Position in accordance with the BAS 10: Events after the Financial Position. Dividend payable to the company's shareholders are recognized as a liability only when disclosed and deducted from shareholders equity in the period in which the shareholders right to receive payment is established. Bangladesh Accounting Standard (BAS) 1: Presentation of Financial Statements also requires the dividend proposed after the balance sheet dat but before the financial statement are authorized for issue, be disclosed in the notes to the financial statements.

All material events occurring after the balance sheet date has been considered and where necessary, adjusted for or disclosed in the note 24.

### 2.23 Disclosure of departure:

- i) Premium is not recognised as per BFRS 4 / BFRS 15
- ii) BAS 1 requirments are not followed for the preparation of Balance Sheet, Profit & Loss Account and revenue accounts as Insurance Act, 2010 is follwed.
- iii) For the finincial instruments IDRA'S guideline has been followed instead of BAS 39
- iv) No deferred tax has been calculated or provided for as the income tax charge, has been calculated as per fourth schedule of ITO, 1984.

### 2.24 Deposit Premium Account:

Premium deposit account represents amount of premium deposited with the company against cover notes for which policies are yet to be issued up to the end of the year.

### 3.00 Share Capital

### **Authorised Capital:**

100,000,000 Ordinary shares of Tk.10.00 each

### Issued, Subscribed and Paid up Capital

Issued, Subscribed and Paid up Capital consist of 24,000,000 Ordinary shares of Tk.10/- each fully paidup in cash.

Amount in Taka 2017

1,000,000,000

<u>ibanandanimaka</u>

240,000,000

60,000,000

1,000,000,000

Amount in Taka

2016



### Share Holdings.

The following table shows the shareholdings of the Company.

SI.No	Name	Position	No. of share	Amount in Tk.	Percentage
1	Abdullah Al-Mahmud	Chairman	4,000,000	40,000,000	16.67%
2	Abdullah Hasan	Director	4,000,000	40,000,000	16.67%
3	A.H.M. Mozammel Hoque	Director	2,800,000	28,000,000	11.67%
4	Tajul Islam	Director	900,000	9,000,000	3.75%
5	Asoke Ranjan kapuria	Director	1,200,000	12,000,000	5.00%
6	Shahzadi Begum	Director	800,000	8,000,000	3.33%
7	Farhana Nasrin	Director	955,000	9,550,000	3.98%
8	Abdullah Al-Mamun	Director	800,000	8,000,000	3.33%
9	Mrs. Farzana Arman	Director	800,000	8,000,000	3.33%
10	Arafat Rashid	Director	800,000	8,000,000	3.33%
11	Nusrat Mahmud	Director	4,000,000	40,000,000	16.67%
12	Soera Zahir	Director	2,000,000	20,000,000	8.33%
13	Iqbal Hasan Mahmood	Share Holder	375,000	3,750,000	1.56%
14	Sarah Hasien Mahmud	Share Holder	300,000	3,000,000	1.25%
15	Rubayet Tanvir Huda	Share Holder	270,000	2,700,000	1.13%
			24,000,000	240,000,000	100%

Amount in Taka 2017 Amount in Taka 2016

### 4.00 Reserve & Surplus

Reserve for exceptional Losses (Notes 4.01)
Retained earnings (PL App. A/C)
Other Comprehensive Income
General Reserve (Notes 4.03)
Share Money Deposit (Notes 4.04)

Total

233,952,136.00 11,765,050.00 6,384,012.00 11,000,000.00

263,101,198.00

154,050,555 41,866,129 9,000,000 47,350,000 334,681,937

### 4.01 Reserve for Exceptional Losses:

As per paragraph 6 of the Fourth Schedule of Income Tax Ordinance 1984, @10% of the gross premium transferred to reserve for exceptional losses. Detailed calculationis given below:

Balance as on January 01.2017

Add. Reserve made during the year (Notes 4.02)

Total

193,085,967 40,866,169 **233,952,136** 

154,050,555 39,035,412 **193,085,967** 

### 4.02 Reserve for exceptional losses made during the year@10% on Gross PremiumTk. 4,08,66,169.00

Particulars	Gross Premium	%	Amount (Tk).	Amount (Tk).
Fire	162,221,861	10%	16,222,186	15,779,069
Marine Cargo & Hull	172,016,025	10%	17,201,603	15,348,777
Motor	38,377,980	10%	3,837,798	3,559,658
Misc	36,045,827	10%	3,604,583	4,347,908
Total	408.661.693		40.866.169	39.035.412



### 4.03 General Reserve

Balance as on January 01.2017 Add: Reserve made during the Year Balance as on December 31,2017 10,500,000 500,000 11,000,000 9,000,000 1,500,000 **10,500,000** 

### 4.04 Share Money Deposit :

The amount have been deposited by directors against share capital of the company. Break up of the amount is as under:

SLNo	Name of Directors	Position	Amount in Tk.
1	Abdullah Hasan	Director	26,500,000
2	A.H.M. Mozammel Hoque	Director	3,500,000
3	Farhana Nasrin	Director	5,050,000
4	Abdullah Al-Mamun	Director	3,500,000
5	Mrs. Farzana Arman	Director	3,500,000
6	Shahzadi Begum	Director	5,300,000
7	Nusrat Mahmud	Director	39,400,000
8	Arafat Rashid	Director	1,250,000
	Total		88,000,000

### 5.00 Balance of fund and accounts :

Balance of fund and accounts consists of as follows:

Amount in Taka 2017

49,202,775

51,539,800

Amount in Taka 2016

Fire Insurance Revenue Account Marine Insurance Revenue Account Motor Insurance Revenue Account Misc. Insurance Revenue Account

15,258,639 4,580,201 Total 120,581,415 47,415,832 47,110,302 14,103,630 9,603,726 118,233,490

### 6.00 Deposit Premium:

The below mentioned amount includes premium received against cover notes for which policies have not been issued within December 31, 2017. While the risks against non-marine and marine hull have been assumed from the issuance of cover notes, risks against marine cargo have not been assumed until shipment advices are provided and accordingly, policies are issued.

	Marine.	11,670,141	10,199,160
	Fire.	1,826,576	1,336,788
	Total	13,496,717	11,535,948
7.00	Estimated liability in respect of Outstanding claim	s whether due or intimated	
	Marine.	18,515,826	14,458,196
	Fire.	50,961,000	32,266,691
	Motor.	4,183,414	6,005,309
	Misc.	1,463,942	104,953
	Total	75.124.182	52.835.149

All the claims against which the Company received intimations within 31st December 2017 have been taken into consideration while estimating the liability of outstanding claims.



Amount in Taka 2017 Amount in Taka 2016

### 8.00 Amount due to other persons or bodies carrying on insurance business:

Sadharan Bima Corp. reinsurance ceded

Total

128,537,541 128,537,541 132,436,165 132,436,165

This is made up of the balance due to Sadharan Bima Corporation(SBC) on account of re insurance arrangement.

9.00	Sundry Creditors	Amount in Taka 2017	Amount in Taka 2016
	This is made up as follows:		
	Audit fees	300,000	275,000
	Advertisement Bill	10,000	150,000
	Advance Deposit (Office Premises)	283,920	*
	Bangladesh Insurance Association)	300,000	200,000
	Dividend	518,400	324,000
	Donation & Subscription (BIA)	-	100,000
	Fuel & Lubricant	21,933	7,137
	Office Rent	246,585	431,823
	Office Decoration	52,000	- 200000000
	Press Release	18,000	
	Providend Fund	1,565,740	2,609,740
	Professional Fee	100,000	Sisterior .
	Provision for Income Tax (Notes 9.01)	22,572,029	27,022,054
	Salary & Allowances	6,028,215	5,940,665
	Stamp Duty	3,113,127	2,592,228
	Security Deposit (Open Policy)	80,000	80,000
	Software Maintenance	76,800	115,993
	VAT at source	268,695	470,648
	Tax at source	1.185.254	1,947,945
	Telephone Bill(Office)	16,228	18,247
	Telephone Bill (Mobile & Res)	50,390	40,798
	VAT (December-2017) paid in January-2018	2,013,022	2,116,989
	VAT on Office Rent	63,550	63,550

### 9.01 Provision for Income Tax:

This is made up as follows:

Opening Balance

Add: Provision for the year (Notes 9.02)

Less: Adjustment / Paid

Total

Total

27,022,054 4,795,169 (9,245,194) 22.572,029

38,883,888

32,691,922 4,294,781 (9,964,649) 27,022,054

44,506,817



		Amount in Taka 2017	Amount in Taka 2016	
9.02	Provision of Income Tax for the year made up as fol	lows:		
0.02	Profit before tax as per Profit and Loss account	54,567,640	50,499,862	
	Less: Reserve for Exceptional Loss	(40,866,169)	(39,035,412)	
	Less: Interest on National Investment Bond (Tax Free)	(949,350)	(1,062,000)	
	Less: Realised Gain on Investment in Shares	(1,477,409)	(54,131)	
	Less: Dividend Income	(969,754)	(495,000)	
	Business Income (Taxable @ 42.5%)	10,304,958	9.853,319	
	Add: Profit on dividend Income	969.754	495,000	
	Add: Realised Gain on Investment in Shares	1,477,409	54,131	
	Add: Interest on National Investment Bond (Tax Free)	949,350	1,062,000	
	Total Income	13.701,471	11,464,450	
	a) Tax on Business Income @42.5%	4,379,607.00	4,187,661	
	b) Tax on Realised Gain on Share @ 15%	221,611	8,120	
	c) Tax on Dividend income @ 20%	193,951	99,000	
	Tax provisition for the year	4,795,169.00	4,294,781	
	Tax provident for the year	4,700,10000		
0.00	Property, plant and equipment			
	Cost or valuation:			
	Balance at the beginning of the year	173,394,551	165,111,623	
	Addition during the year	12,039,819	8,282,928	
	Balance at the year end	185,434,370	173,394,551	
	Accumulated Depreciation			
	Balance at the beginning of the year	109,209,409	94,711,509	
	Addition during the year	25,166,380	14,650,462	
	Sales/Adjustment during the year	(779,826)	(152,562)	
	Balance at the year end	133,595,963	109,209,409	
	Written down value at the year end	51.838.407	64.185.142	
	Value of Land & Office Space:			
	i) Value of land at cost with registration	7,892,036	7,892,036	
	ii) Value of Office Space at cost with registration	53,564,614	53,564,614	
		61,456,650	61,456,650	
	Less: Transfer to Investment Property in 2016	27,505,279	27,505,279	
	(BAS 40) ( Note 12.03)	33.951.371	33,951,37	
	The Company has purchased an office space of 5,268.13 Sft with proportion of land at Makka Madina			
	Trade Centre (10th Floor) at 78, Agrabad C/A, Chittagong along with two Car parking space on the top basement			
	Trade Centre (10th Floor) at 78, Agrabad C/A, Chittagong along with two Car parking space on the top basement floor and registration cost amounting to 6,14,56,650			
	Schedule for the detail of property, plant equipment may	be seen in Annexure A		
11.00	Advanced against land & office Space			
	Balance at the beginning of the year	261,828,000	210,576,000	
	17.00	44 000 000	E4 050 000	

Total

14,098,900

275,926,900

Addition during the year (Notes 11.01)

51,252,000 261,828,000



		Amount in Taka 2017	Amount in Taka 2016
11.01	Break up of addition for the year		
	i) Office Space Dhaka (DR. Tower)	10,000,000	50,000,000
	ii) Office Space Jessore	2,194,900	300,000
	iii) Land in Bashundhara	1,904,000	952,000
	Total	14,098,900	51,252,000

### I) Office Space at Dhaka:Tk.24,59,32,000

The Company has entered into an agreement with Abed Holdings Limited for purchasing a floor of 13,996 Sft.

### ii) Office Space at Jessore: Tk.1,79,94,900

The Company has entered into an agreement with Mr.Tapash Kumar Shaha for purchasing a floor of 3,000 Sft. at ARCADE ENTRE (2nd Floor),44, M.K.Road, Jessore for taka 1,79,94,900 has been paid as on 31st December-2017 including registration charge tk.14,94,900

### iii) Land at Bashundhara: Tk.1.20.00.000

During the year-2012 the Company has booked a plot of land of 10 katha in the project of Basundhara Reverview Green Town at a total cost of Tk.1,20,00,000. The Company has paid Tk.1,20,00,000 as on December 31, 2017.

### 12.00 Investments

The amounts have been arrived at as under: Held to maturity ( Note-12.01) Available for sale of financial Assets(Note -12.02)

Total

2017
25,000,000
51,578,148
76 578 148

Amount in Take

Amount in Taka 2016	
9,000,000	
11,935,888	
20.935,888	

### 12.01 Held to maturity:

Investments with Fixed maturity that the management has the intent and ability to hold to maturity are classfied as held to meturity. During the year 2017 the Company hold Tk.2,50,00,000.as Bangladesh Government Treasurary Bond.

### 12.02 Available for sale of Financial Assets:

Available for sale of investments are those non-derivative investments that are designated as available for sale or are not classified in any other category. These are primarily those investments that are intended to be held for an undefined period of time or may be sold in response to the need for liquidity are classified as available for sale. The Company follows trade date accounting for regular way purchase and sales of investments. As of December 31, 2017 Company designated the following shares as available for sale. Details are as follows:

### Changes in Fair value the shares avalaivable for sale:

Opening Balance on 01.01.2017 Add: Investment during the year Add: Realised Gain Add: Unrealised Gain Balance as on 31-12-2017

1,477,409 3,846,790 11,935,888 34,318,061 5,324,199

51.578.148





Amount in Taka 2017 Amount in Taka 2016

Name of the company	No. of share as on 31.12.17	Avg. Cost on 31.12.2017	Value at costs as on 31.12.2017	Fair Market Value as on 31.12.2017
Hamid Fabrics Ltd	496200	28.93	14,355,066	12,752,340
Hamid Fabrics Ltd	700000	23.86	16,702,000	18,200,000
Nahee Aluminum Composite Penel	6847	9.09	62,239	500,516
OMIEX Electrode limited	7128	9.09	64,794	464,033
Nurani	1137.5	10		11,375
BBS Cables	1125.5	10		11,255
Bashundhara Paper Mills Ltd.	43225	80		3,458,000
			31.184.099	35,397,519

Add: Balance/Cash in hand Total Value as on 31.12.2017 12.03 Investment Property 16,180,629 51,578,148

26.130.015

27,505,279

As per decision of the management the portion of Building 2,705.17 SFT is recognised as investment property under BAS 40, initially recognaised at cost plus directly attributable cost to the asset.

Balance as on 01.01.2017

Less: Depreciation during the year

Balance as on 31.12.2017

27,505,279 1,375,264 **26,130,015** 

13.00 Inventories

Insurance Stamps

Total

Total

Amount in Taka 2017

1,361,593

1.361.593

1,197,046 1,197,046

Amount in Taka 2016

14.00 Sundry Debtors (including advances, deposits and prepayments):

This is made up as follows:

Advance against office rent

Advance against office Salary

Advance against IPO Expenses

Advance deposit for Land

Advance against Income Tax (14.01)

Advance to Mr.Shamsul Alam (Land Lord)

3,151,000 1,230,116 1,500,000 7,750,824

11,379,030

11,229,755 1,651,000 930,116 12,777,235

25,010,970

1,087,394 27.675.500

14.00 Advance Income Tax:

Balance at the beginning of the year

Deduction against Interest on FDRS & STD A/C

Advance Deposited against Vehicle

Deduction against Dividend on Share Investment

Adjustment during the year

Total

12,777,235 1,638,701 275,000 193,950 (7,134,062)

286,338 99,000

11.128,587

1,263,310

7.750,824

12,777,235



Amount in Taka 2017

Amount in Taka 2016

### 15.00 Interest receivable account

Accrued but not due:

Accrued interest of FDR account Accrued interest of National Investment Bond

Total

5,946,554 247,643 6.194.197

5,067,418 29.096 5.096.514

The amounts represent interest accured but not received during the year.

### 16.00 Amount due from other persons or

bodies carrying on insurance business:

The balance is made up as follows: Co-Insurance Premium Receivable

Total

74,466,127

74,466,127

64,515,732

64.515.732

The amounts represent interest accured but not received during the year.

### 17.00 Cash and Bank Balances

Receivable from SBC

Cash in Hand

Cash at Banks on STD Accounts Cash at Banks on CD Accounts

Total

2,723,455 23,387,680 4.707,449

30,818,584

1,890,970 106,187,601 5,661,834

113.740.405

Cash at Bank balances have been confirmed with the respective bank statements and reconciliation statement as applicable has been made with the bank statements.

### 18.00 Fixed Deposit Receipt (FDR):

311.400.000

167.550.000

Investment in FDR consists of FDR investment in Banks total Taka. 31.14 million, which is readily convertible to cash at a short notice.

### 19.00 Interest Income:

Interest received on:

FDR Accounts STD Accounts

Govt. Treasury Bond

9,624,731 6,608,751 730,803

16.964.285

12,513,683 2,828,883 1.062,000

16,404,566

### Less: Opening Accrued interest on:

**FDR Accounts** 

Govt. Treasury Bond

Total

5,067,418 29,096

5.096.514

5,726,274 29,500

5.755.774

### Add: Closing Accrued interest on:

FDR Accounts

Govt. Treasury Bond

Total

5,946,554 247,643

6.194.197 18,061,968 5,067,418 29,096

5.096.514 15,745,306



		Amount in Taka 2017	Amount in Taka 2016
20.00	Other Income:		
	Miscellaneous Income	218,369	1,085,815
	Office & Garage Rent	1,043,586	600,000
	Realised Gain	1,477,409	54,131
	Dividend Income (Shares)	969,754	495,000
	Total	3,709.118	2,234,946
21.00	Management Expenses (Notes 21.01)	101,772,281	106,105,439
	The Management expenses have been made during th	e year 2017. Details are as follows:	
21.01	Schedule of Management Expenses:		
	This consists of the following :		*
	Annual General Meeting	64,320	648
	Cable & Internate Bill	184,242	144,297
	Car Allowance	4,536,650	4,529,400
	Car Maintanance	386,360	439,422
	Conveyance	511,099	556,970
	Earned Leave	408,788	90,855
	Entertainment	634,578	675,999
	Festival Bonus	6,150,626	7,339,650
	Fuel & Lubc.	424,391	427,551
	Garage Rent	39,400	59,554
	Tax at Source	22,963	
	Inspection Fee	180,200	155,000
	Insurance Premium	93,902	158,872
	Incentive Bonus		1,317,000
	Legal Expenses	36,740	64,000
	Medical Allowance		25,000
	Meeting Exp.	415,000	320,000
	Misc. Expenses	38,004	29,860
	Office Maintanance	217,045	166,368
	Office Rent	6,546,767	8,054,579
	Paper & Perodical Expences	92,813	99,878
	Emplayer's Contribution to PF	1,932,870	1,304,870
	Postage & Revenue	308,863	303,741
	Priting & Stationary	1,020,574	1,632,436
	Professional Fee	449,127	
	Press Realease	48,225	2,500
	Software Maintenance	586,590	567,367
	Scholarship	572,500	518,500
	Water, Gas & Electical Expenses	698,445	711,988
	Salary & Allowance	67,066,337	69,916,705
	Service Serge( Co-Ins)	260,684	227,508
	Telephone (Mobile & Res)	1,069,960	1,085,038



Telephone (Office )
Tranning Fee
Travelling Allowance
VAT Paid (Office Rent)
Utility Bill
Wages
Management Expenses except PSB
Management Expenses (PSB)

Total

Amount in Taka 2017	Amount in Taka 2016		
518,650	519,871		
99,080	103,300		
236,053	237,581		
762,600	762,600		
1,302,173	182,046		
189,820	190,632		
98,106,439	102,920,938		
3,665,842	3,184,501		
101,772,281	106,105,439		

### Class wise allocation of Management Expenes

	Manageme	ent Expenses	2017	2016
Class of Business.	Expenses against Direct Business	PSB Business as per Statements shown by SBC	Total Management Expenses	Amount (Tk)
Fire	42,830,668	390,245	43,220,913	45,967,602
Marine & Marine Hull	42,028,814	1,336,364	43,365,178	41,579,074
Motor	9,771,597	659,848	10,431,445	10,054,108
Miscellaneous	3,475,360	1,279,385	4,754,745	8,504,655
Total	98,106,439	3,665,842	101.772,281	106,105,439

### Basis of allocation of Management Expenses

Particulars	Premium Income (Direct)	Expenses Ratio	Management Expenses
Fire	157,030,225	44%	42,830,668.45
Marine & Marine Hull	154,090,384	43%	42,028,814.19
Motor	35,825,638	10%	9,771,596.67
Misc	12,741,723	4%	3,475,359.69
Total	359.687.970	100%	98,106,439

### 22.00 Earnings Per Share

The Company calculates Earnings per Share (EPS) in accordance with BAS 33: Earnings Per Share, which has been shown on the face of the income statement and has been calculated by dividing the basic earnings by the weighted average number of ordinary shares outstanding for the year. Detailed calculations were as follows:

Earnings attributable to ordinary shareholders	49,772,471	45,228,031
(Net profit aftertaxation and Provision)		
Ordinary Shares at 1st January	6,000,000	6,000,000
Weighted Average number of ordinary shares	6,000,000	6,000,000
outstanding during the year		
Yearend Weighted Average number of ordinary Shares	24,000,000	17,800,000
Basic earnings Per share (Taka)	2.07	2.54



### 23.00 Events after the reporting period

TThere is no significant event that has occurred between the Balance Sheet date and the date when except 7% cash dividend as proposed by the Board of Directors in its meeting held on 13, February 2018 for the year ended 31st December 2017. An amount of Taka 6,000,000.00 has been transfer from General Reserve to meet up the shortfall. Due effect of which will be given after approval in the Annual General Meeting (AGM).

Financial Statements were authorised for issue by the Board of Directors

### 24.00 Directors Involments/Interest in other companies (Related party disclosures: BAS-24)

Crystal Insurance Company Ltd., in normal course of business, carried out of number of transactions contained in Bangladesh Accounting Standard 24: Related Party Disclosures. All transactions involving related parties arising in normal course of business are conducted on an arm's length basis at commercial rates on the same terms and conditions as applicable to the third parties.

### Details of transaction with related parties and balances with them were as follows:

Name of The related party	Relationship	Nature of Transaction	Premium Earned in 2017	
Mahin Apparels Ltd. Hamid Fabrics Ltd, Unit-I Hamid Fabrics Ltd, Unit-II Hamid Weaving Mills Ltd Tazrian Weaving Mills Ltd	Common Director	Insurance	19,676,436	
RG Traders N.K. Motors Eagle Paribahan (pvt) Ltd.	Common Director	Insurance	2,389,255	2,608,821
	Tot	al	22,065,691.00	2,608,821

### 25.00 Liability for VAT:

The Liabilities of VAT amounting to Tk. 20,13,022.00 only for the month of December-2017 which has subsequently been deposited with Bangladesh Bank in the month of January-2018

### 26.00 Tax Assessment Position:

Details have been shown in the Annexure -B.

### 27.00 Contingement Asset/Liability:

There is no contingent Asset or Liability of the Company as at 31-12.2017 except the followings:

### Liability for VAT:

The Commissioner of Customs Excise & VAT Commissionerate, Dhaka (South), Dhaka vide their letter No. ৪/মূসক/৮(২০৭)/কর ফাকি/বিচার/১৭, তারিখ: ২৪/০৯/২০১৭ইং demanded an amount of VAT Tk.29,33,948.00 for the year 2016. The Company has submitted necessary papers and documents vide letter No. সিআইসিএল/সিং/হিসাব/২০১৭/৩৫৭২ তারিখ: ১৯/১০/২০১৭ against such unacceptable demand of the Commissioner of Customs, Excise & VAT Commissionerate, Dhaka (South), Dhaka and the VAT Authority has not given any decision till to date.

Liability for Tax: Details break up have been shown in the annexure "B"

### 28.00 Other Relevent Information:

28.01 The Company has paid Tk. 1,50,000 to the Directors as Board Meeting attendance fee during the year 2017@ Tk. 5,000 per person per meeting. Other than this, no amount of money or any other benefits have been given by the company for compensating member of the Board for special services rendered.



- 28.02 There was no credit facility for the year ended 31.12.2017 availed by the company under any contract other than trade credit available in course of business.
- 28.03 The Company did not incur any expenses nor dit it earn any income in foreign currency on account of royalty, technical expert & professional advisery fees, interest etc.
- 28.04 Previous years figures have been reorganised wherever necessary to conform to current years' presentation.



### **Crystal Insurance Company Limited**

### FORM - XL

Statement showing details of re-insurance ceded and accepted by the CICL during the period ended 31st, December - 2017

	Premium							
Class of		Received on			Paid or		Net Premium	
Business		Premium		Re	Insurance Cede	ed Premium		
	Direct	PSB	Gross Premium	0wn	PSB	Total		
Fire	157,030,225	5,191,636	162,221,861	35,040,513	4,174,412	39,2 39,214,925	123,006,936	
Marine Cargo	151,096,091	17,654,057	168,750,148	32,937,182	13,531,090	46,468,272	122,281,876	
Marine Hull	2,994,293	271,584	3,265,877	536,000	102,828	638,828	2,627,049	
Motor	35,825,638	2,552,342	38,377,980	168,750	62,632	231,382	38,146,598	
Misc.	12,741,723	23,304,104	36,045,827	2,363,538	22,231,786	24,595,324	11,450,503	
Total	359,687,970	48,973,723	408,661,693	71,045,983	40,102,748	111,148,731	297,512,962	

	Commission						
Class of		Paid on Received on			Net		
Business	Agent Commission		on Re-Insurance Ceded Commission				
	Direct	PSB	Total	Own	PSB	Total	
Fire	23,554,033		23,554,033	9,256,510	545,229	9,801,739	13,752,294
Marine Cargo	22,779,011		22,779,011	9,116,633	2,672,933	11,789,566	10,989,445
Marine Hull	448,643		448,643	420,131	5,656	425,787	22,856
Motor	5,373,545		5,373,545	(20)		-27	5,373,545
Misc.	1,911,058		1,911,058	181,426	2,881,691	3,063,117	(1,152,059
Total	54.066.290	)+	54,066,290	18,974,700	6,105,509	25,080,209	28,986,081

	Claim Paid							
Class of		Paid on			Received or	1	Net Claim	
Business	Claim Re-Insurance Ceded				Re-Insurance Ceded			
	Direct	PSB	Total	Own	PSB	Total		
Fire	65,877,754	172,095	66,049,849	7,124,257	9/4/	7,124,257	58,925,592	
Marine Cargo	12,456,851	5,767,543	18,224,394	13,228,490	4,831,421	18,059,911	164,483	
Marine Hull	-	621	621				621	
Motor	8,557,205	125,451	8,682,656				8,682,656	
Misc.	1,038,582	10,744,597	11,783,179		10,665,295	10,665,295	1,117,884	
Total	87,930,392	16,810,307	104,740,699	20,352,747	15,496,716	35,849,463	68,891,236	

Mia Fazle Karim FCA Chief Executive Officer A.H.M. Mozammel Hoque Director

Farhana Nasrin

Director

Abdullah-Al-Mahmud

Dated: Dhaka, 13th February, 2018

Chartered Accountants



### **Crystal Insurance Company Limited**

### FORM "A A"

Classified summary of assets as at 31st december, 2017

SI.	Class Of Assets	Amount (Tk)	Amount (Tk)	Barrier Control
No.	CIGSS OF ASSETS	2017	2016	Remarks
1	Invelovestment	102,708,163	48,441,167	Realisable value
2	Inventories	1,361,593	1,197,046	Realisable value
3	Fixed Deposit with Banks	311,400,000	167,550,000	Realisable value
4	Cash at Bank Balance	30,818,584	113,740,405	Realisable value
5	Interest Receivable Account	6,194,197	5,096,514	Realisable value
6	Amount Due from other person	74,466,127	64,515,732	Realisable value
	or bodies Carrying on Insurance Business			
7	Sundry Debtors (Including Advance deposit & Prements)	25,010,970	27,675,500	Realisable value
8	Property, plant & equipments	51,838,407	64,185,142	Realisable value
9	Advance against land & office Space	275,926,900	261,828,000	At Cost
		879.724,941	754.229.506	

Mia Fazle Karim FCA Chief Executive Officer

A.H.M. Mozammel Hoque Director Farhana Nasrin Director Abdullah-Al-Mahmud Chairman

Mahfel Huq & Co

Chartered Accountants

Dated: Dhaka, 13th February, 2018

### Annexure-A

# Property, Plant and Equipments for the Year ended December 31, 2017

**CRYSTAL INSURANCE COMPANY LIMITED** 

-			COST	3.1				DEPRECIATION	NO		WRITTEN DOWN	WRITTEN DOWN
	PARTICULARS	Balance as on '01-01-2017	Addition during the year	Disposal during the year	Total as on '31-12-2017	Rate of Dep.	Balance as on '01-01-2017	Depreciation during the year	Depreciation Adjustment during during the year the year	Total as on '31-12-2017	VALUE AS ON '31-12-2017	VALUE AS ON 31-12-2016
	Furniture & Fixtures	8,167,002	13,890.00	*	8,180,892	10%	6,657,740	817,510	*	7,475,250	705,642	1,509,262
O.	Office Equipments	11,902,934	820,746.00	0.	12,723,680	15%	10,092,002	1.824,742	-	11,916,744	806,936	1,810,932
60	Office Decoration	39,574,539	1,298,053.00		40,872,592	10%	19,506,693	4,050,417	35	23,557,110	17,315,482	20,067,846
4	Telephone Installation	1,357,272	*	3	1,357,272	15%	1,344,117	203,591	190,436.00	1,357,272	14	13,155
10	Air Conditioners	4,140,603	-	*	4,140,603	15%	4,108,403	621,090	588,890.00	4,140,603	j.	32,200
9	Sundry Assets	5,329,901	429,630.00	100	5,759,531	20%	4,061,267	1,133,002	23	5,194,269	565,262	1,268,634
7	Motor Vehicles	68,965,929	9,477,500.00	7	78,443,429	20%	62,131,220	15,212,561		77,343,781	1,099,648	6,834,709
00	Bye-cycle	9,000	*	*	5,000	10%	5,000	200	500.00	5,000	*	×
6	Office Space	26,059,335	7.	Ť	26,059,335	5%	1,302,967	1,302,967	-	2,605,934	23,453,401	24,756,368
10	Land	7,892,036	1000		7,892,036			5:A	1,0	7	7,892,036	7,892,036
	TOTAL	173,394,551	12,039,819	X	185,434,370		109,209,409	25,166,380	779,826	133,595,963	51,838,407	64,185,142

A.H.M. Mozammel Hoque Director

Mia Fazle Karim FCA Chief Executive Officer

Farhana Nasrin Director

Abdullah-Al-Mahmud Chairman

Mahfel Huq & Co. Chartered Accountants

Dated: Dhaka, 13th February, 2018



### **CRYSTAL INSURANCE COMPANY LIMITED**

# INCOME TAX ASSESSMENT POSITION (UP TO 31.12.2017)

Annexure-B

Remarks	Assessment completed U/S 83(2)	Assessment completed U/S 83(2)/156	Assessment completed U/S 83(2)/156	Assessment completed U/S 83(2)/156/159	Assessment completed U/S 828(3)/83(2)/156	Assessment completed U/S 82B(3)/173	Assessment completed U/S 82BB(3)/83(2)/156/159/156/159	Return filed showing income of Tk. 59,49,907.00 DCT assessed Tax	Tk. 1,33,66,504.00. Appeal pending before High Court.	Assessment completed U/S 828B(3)/83(2)/156/159	Assessment completed U/S 8288(3)/83(2)/156/159	Assessment completed u/s 82BB/82BB(3)/83(2)/156/159 of the ITO 1984.	Tk 2.25,64.173.00. Anneal pending		2nd Appeal pending.	2nd Appeal pending.	Return submitted on15/09/2015 u/s 8288 of the ITO. Assessment completed.	Return submitted on 09/10/2016 u/s 8288 of the ITO. Assessment under process.	Return submitted on 15/11/2017 u/s 82BB of the ITO. Assessment under process.	Return due on 15.09.2018
Total tax paid/ Adjustment	212,829	171,750	400,503	1,357,252	464,697	409,382	2,879,973	1,717,104		1,640,815	2,484,960	4,731,287	5,041,042	13,385,129		11,822,385	3,049,767	2,817,803	4,294,780	2,107,651
Adv. payment of taxes including TDS	212,829	171,750	400,503	1,357,252	464,697	409,382	2,879,973	1,717,104		1,640,815	1,969,957	975,000	825,145	5,244,977						9
Tax paid/ Adjustment	4	4		14	14		na i	10		*	515,003	3,756,287	4,215,897	8,140,152	The second second	11,822,385	3,049,767	2,817,803	4,294,780	2,107,651
Tax			*	(1,355,750)	(463,861)		3	13,366,504		*	7/	*	A							
Total Income/ (Loss) Assessed	(5,278,831)	(8,166,184)	(1,822,292)	2,192,458	6,067,454	3,593,520	9,346,015	29,348,737		4.862,177	3,251,098	14,427,173	11,243,612	66,761,084		82,702,159	8,381,391	6,630,124	10,402,450	54,567,640
Asst	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008.00	CONTRACT	2009-10	2010-11	2011-12	2012-13	2013-14		2014-15	2015-2016	2016-2017	2017-2018	2018-2019
Actg. Year	2000	2001	2002	2003	2004	2005	2006	2002	1000	2008	2009	2010	2011	2012		2013	2014	2015	2016	2017

Mia Fazle Karim FCA Chief Executive Officer

A.H.M. Mozammel Hoque

Farhana Nasrin
Director

Additulad Aluela.
Abdullah-Al-Mahmud
Chairman

Mantel Hug & Co. Chartered Accountants

> Chief Executive Officer Dated: Dhaka, 13th February, 2018



### **Crystal Insurance Company Limited**

In preparing financial statements, we applied following BAS and BFRS

In preparing financial Statements, we applied following BAS and BFRS:

Annexure-C

Name of the BAS	BAS No.	Status of application
Presentation of Financial Statements	1	Applied
Inventories	2	Applied
Cash flow Statements	7	Applied
Accounting policies, Change in Accounting estimated and errors	8	Applied
Event after Balance Sheet date	10	Applied
Construction contacts	11	N/A
Income tax	12	Applied
Property, plant & Equipments	16	Applied
Leases	17	N/A
Revenue Recognition	18	Applied
Employee Benefits	19	Applied
Accounting fo Govt. Grants and Disclosure of Govt. Assistants	20	N/A
The effects of Changes in Foreign Exchange Rates	21	Applied
Borrowing Costs	23	Applied
Related party Disclosures	24	Applied
Accounting and reporting by retairment benefit plan	26	Applied
Consolidated Financial Statements and Accounting for Investment in Subsidiary	27	N/A
Accounting for Investment in Association and joint venture	28	N/A
Earning per Share	33	Applied
Provisions, contingent liabilities and contingent assets	37	Applied
Intangible Assets	38	Applied
Financial Instruments: Recognition & Measurement	39	Applied
Investment Property	40	Applied
Agriculture	41	N/A
First Adoption of BFRSs	1	N/A
Share based payment	2	N/A
Business combination	3	N/A
Insurance Contracts	4	Applied
Non-current assets Held for sales and discontinued Operation	5	N/A
Exploration for and Evaluation of Mineral Resources	6	N/A
Financial Instruments: Disclosures	7	Applied
Operating Segments	8	Applied

Mia Fazle Karim FCA Managing Director A.H.M. Mozammel Hoque Director

Farhana Nasrin Director Abdullah-Al-Mahmud

Chairman

Dated: Dhaka, 13th February, 2018

Mahfel Huq & Co

Chartered Accountants



### **Crystal Insurance Company Limited**

Net Assets Value (NAV) per Share

Net Asset Value (NAV) per share of Crystal Insurance Company Limited as on December 31, 2017 is as follows:

SI. No.	Particulars	Amount in Taka
Α	Assets	
- "	Investments (at cost)	102,708,163
	Property, Plants & Equipments	51,838,407
	Advance against land & Office Space	275,926,900
	Amount due from other persons or bodies carrying on Insurance Business	74,466,127
	Interest accrued but not due	6,194,197
	Sundry Debtors	25,010,970
	Cash in hand & Bank Balances with FDR	342,218,584
	Other Accounts	1,361,593
	Total Assets	879,724,94
В	Liabilities	
	Balance of Funds & Accounts	120,581,415
	Deposit Premium	13,496,717
	Estimated liability in respect of oustanding claim whether due or intimated	75,124,182
	Amount due to other persons or bodies carrying on Insurance Business	128,537,541
	Provision for Tax	22,572,029
	Sundry Creditors	16,311,859
	Total Assets	376,623,743
С	Net Assets value (A-B)	503,101,198
D	Weigted average Number of Shares	24.000.000
E	Net Assets value per share(C/D)	20.96

We have examined the above calculation of Net Asset Value (NAV) per share of Crystal Insurance Company Limited which appears to be correct.

Mia Fazle Karim FCA Managing Director

A.H.M. Mozammel Hoque Director

Farhana Nasrin

Director

Abdullah-Al-Mahmud

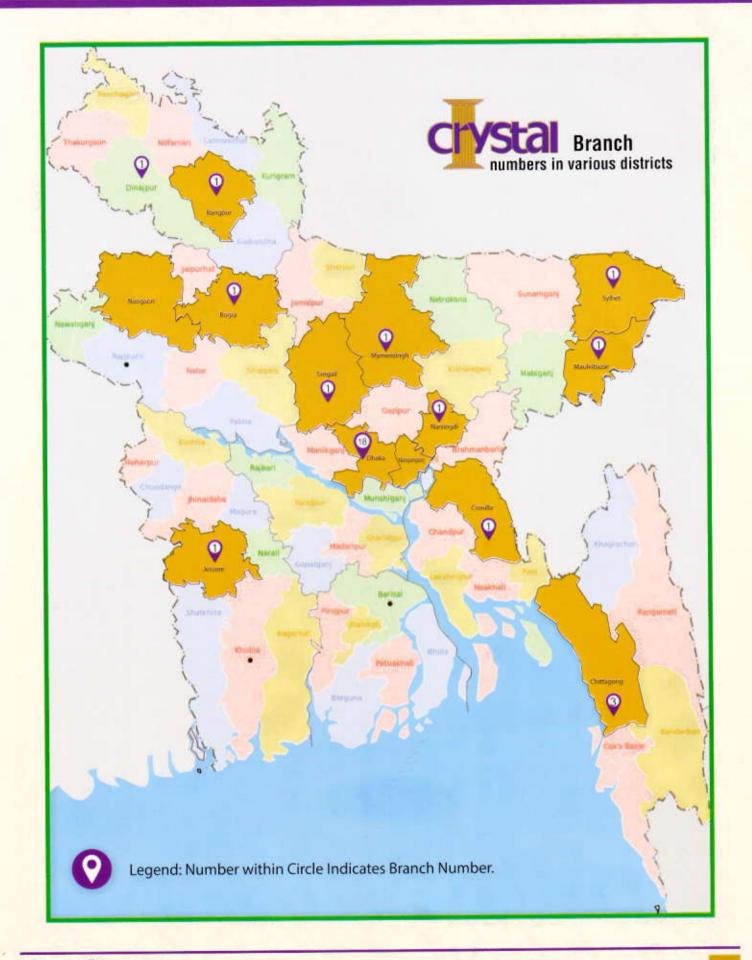
Chairman

Mahfel Hug & Co

Chartered Accountants

Dated: Dhaka, 13th February, 2018





Annual Report 2017

Registered Office & Corporate Office:

DR Tower (14th floor), 65/2/2, Box Culvert Road, Purana Paltan, Dhaka-1000 Tel: 9571715 (Hunting), Fax: 9567205, E-mail: info@ciclbd.com, Web: www.ciclbd.com

	PR	OXY FORM
I,		of
a member of Crys		nereby appoint Mr./Ms
		of
		as my proxy to vote for me and on my behalf
at the 18th Annua	al General Meeting of the Company	to be held onand at any adjournment
	ballot to be taken in consequence the	
Signed this		day of2018
ACC. 10.000 10.000 10.000 10.000 10.000 10.000 10.000 10.000 10.000 10.000 10.000 10.000 10.000 10.000 10.000		
Signature of Prox	ry	
		Signature of Shareholder
	Revenue Stamp	Folio No.
	Tk. 20/-	No. of Shares.
		No. of onalog
N.B.: IMPORTAN	NT	
		deposited at least 48 hours before the meeting at the Company's
7		ed and stamped as explained above.
		th the specimen signature registered with the Company.
1000		
CHY		nsurance Company Limited
- CIP	1669101	ইস্যুরেন্স কোম্পানী লিমিটেড
	u	Ve've got you covered
	Registered	Office & Corporate Office: Roy Culvert Road, Purana Paltan, Dhaka-1000

DR Tower (14th floor), 65/2/2, Box Culvert Road, Purana Paltan, Dhaka-1000 Tel: 9571715 (Hunting), Fax: 9567205, E-mail: info@ciclbd.com, Web: www.ciclbd.com

### ATTENDANCE SLIP

I hereby record my attendance at the	18th Annual General Meeting	of the Company being held on Tuesday the 23nd
April, 2018 at 11-30 a.m. in the Board	Room of Company's Corporate	Office at DR Tower (14th Floor), 65/2/2, Purana
Paltan, Dhaka-1000.		

Name of Shareholder/Proxy.

Signature of Shareholder
Folio No.

No. of Shares.

N.B. Shareholder attending meeting in person or by Proxy are requested to complete the attendance slip and hand it over at the entrance of the meeting hall.



We've got you covered



Crystal Insurance Company Limited ক্রিষ্টাল ইস্থারেস কোম্পানী লিমিটেড

Registered Office & Corporate Office:

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